



GREEN OAKS SUSTAINABILITY REPORT

2022

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ABOUT THIS REPORT

This annual Sustainability Report covers the sustainability activities of BPTP Green Oaks asset for the calendar year ending 31 December 2022. It integrates various aspects of environmental, social, and governance practices into its operations. We are aware of the direct and indirect impact of our project on ecosystems. For us, sustainability reports are a way to effectively communicate not only with our most important stakeholders but with society. This disclosure is a platform that BPTP intends to confirm its commitment to responsible practices in its operation will have a positive impact on our thriving ecosystem.

The first edition of this Annual Sustainability Report presents a first step towards a sustainability approach focused on outstanding efforts and responsible business development while aiming for environmentally and socially sustainable growth. Therefore, the three pillars of sustainable management, environmental preservation, and social responsibility are the key focal points of our sustainability plan.

This report attempts to highlight our Environmental, Social, and Governance (ESG) activities, commitments, and accomplishments throughout the reporting year. Unless otherwise stated, the information revealed in the report applies to the period of 1 January 2022–31 December 2022.

This report is with reference to the Global Reporting Initiative ('GRI') Standards and the United Nations Sustainable Development Goals ('UN SDGs'). This Report has been reviewed by the MD and the Senior Management of the Company. It fulfils the requirements for a Core report, which includes minimum information needed to understand the nature of the project, their related impacts, and how these are managed. We welcome any feedback on our Sustainability Report 2022.

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A MESSAGE FROM CHAIRMAN & MANAGING DIRECTOR

We are happy to provide our BPTP Green Oaks' First Stand-alone Sustainability Report for the Year 2022.

We continue to put enhanced focus on our ESG Initiatives, and we take absolute pride in sharing our sustainability report for the year 2022 that highlights the relentless effort we are putting to become an enterprise that is ready for today and for the future. The past 12 months provided many challenges, but also opportunities for us to adopt, monitor, and accelerate towards our 2030 Real Estate Sustainability Goals.



It is well known that buildings consume substantial amounts of energy and water, generating approximately 40% of greenhouse gas (GHG) emissions globally. With this in mind, we developed a GHG model to identify multiple abatement opportunities and model reduction scenarios, setting a reduction target of 80% by 2050.

Our ongoing response to climate change involves promoting positive, collaborative, science-based decisions to realize the sustainable future that we all envisage. Over the past year, we've seen the tremendous impact buildings can have on our environment and health and well-being. We also provide awareness on the responsible health and safety practices through our Healthy Building webinars.

We aim for continuous improvement in our environmental performance: Targeted 20% reduction of GHG emissions, registered project for IGBC rating, proposed reduction of water intensity by 39% over the baseline, while our diversion of waste from landfill is 95% for our Green Oaks project. We look forward to increasing these certifications in the future.

With sustainability a never-ending pursuit, we are aware of the impact and importance of working collaboratively toward a common goal. Together as a team, we are committed to finding and promoting solutions that support not only our own health but the planet's as well.

Kabul Chawla

CORPORATE OVERVIEW



BPTP is one of the most prominent real estate developers in the NCR with more than 35 projects. Its activities cover all aspects of real estate development from land identification and acquisition to design, execution, construction, project marketing, etc. BPTP continues to contribute towards India's socio-economic progress and sustainable urbanization with a diverse portfolio of assets in Gurugram, Faridabad and Noida. Millennium city, Gurugram has presented BPTP with numerous opportunities for development in both the commercial and residential sphere. BPTP Crest, our state-of-the-art office complex, is an IT Park

located on National Highway 8, and houses our headquarters. Crest is a prominent feature of Gurugram's cityscape, and its location gives it excellent connectivity to Delhi. Freedom Park Life, our signature residential project in the city, is one of Gurugram's most well connected, premium apartment communities and is home to many families. Park Prime, our under-development project, and all our other forthcoming projects in the city are in well-connected localities and in close proximity to existing infrastructure like schools, hospitals and retail centres. Amstoria, an exclusive township introducing the concept of high end living to the city, is our signature residential project located in Sector 102, Gurugram.

Our first imprint in Noida will be with Capital City, a futuristic business district catering to the needs of the global Indian professional. It is a self-sustained, fully integrated urban centre. From state-of-the-art office spaces and luxurious residences to fully-equipped retail hubs and a magnificent five star hotel, Capital City promises to be an environment for seamless.

BPTP Parklands brought Faridabad to the forefront of the NCR by awarding it the status of a premier city. An integrated township, Parklands gave Faridabad features like power back-up and sophisticated perimeter security, concepts that were unheard of in the city up until then. Today, the majority of our projects are in Faridabad which is why the city has become synonymous with BPTP. Faridabad enjoys superior connectivity and is at the centre of the NCR map.

VISION, MISSION AND VALUES

VISION

Our Vision is to be the top regional provider of sustainable real estate services and the location where real estate professionals want to work. Being a good steward means focusing on the long term, integrating sustainability into our investments and operations, and collaborating with our tenants, industry leaders, and community partners based on

MISSION

To fulfil our vision, we are committed to fostering a productive, upbeat, and results-oriented workplace that prioritises the building of long-lasting connections. The benefits that we provide to clients serve as our yardstick for success. Our ideals are based on our dedication to providing outstanding customer service while fusing an entrepreneurial spirit

VALUES

Our key principles are agility, communication, meritocracy, dedication, teamwork, and customer care, and they permeate every task we perform. We are proud to deliver thorough, holistic real estate guidance by paying attention to what our clients need and taking the time to understand them.

2022 PERFORMANCE

HIGHLIGHTS



OUR SUSTAINABILITY

STRATEGY

Today, sustainability is a business imperative that averts future risks, prepares businesses to manage the changing regulatory landscape and adds recognisable value to real estate assets, projects and firms. Every business must understand the ESG issues that are relevant to their operations. The right approach towards ESG can enhance and reinforce long-term performance.

BPTP is known for leading the charge in altering expansive urban environments in India with world-class structures, therefore it has a duty to provide ongoing value for all parties involved. We aim to establish and cultivate a sustainable environment that benefits the environment, makes a significant contribution to our communities, and offers our people an extraordinary experience both today and in the future.

Our sustainable strategy is centered around three key pillars:

E

We are committed to our communities and environment to reduce our carbon footprints through our environmental policy and long-term targets.

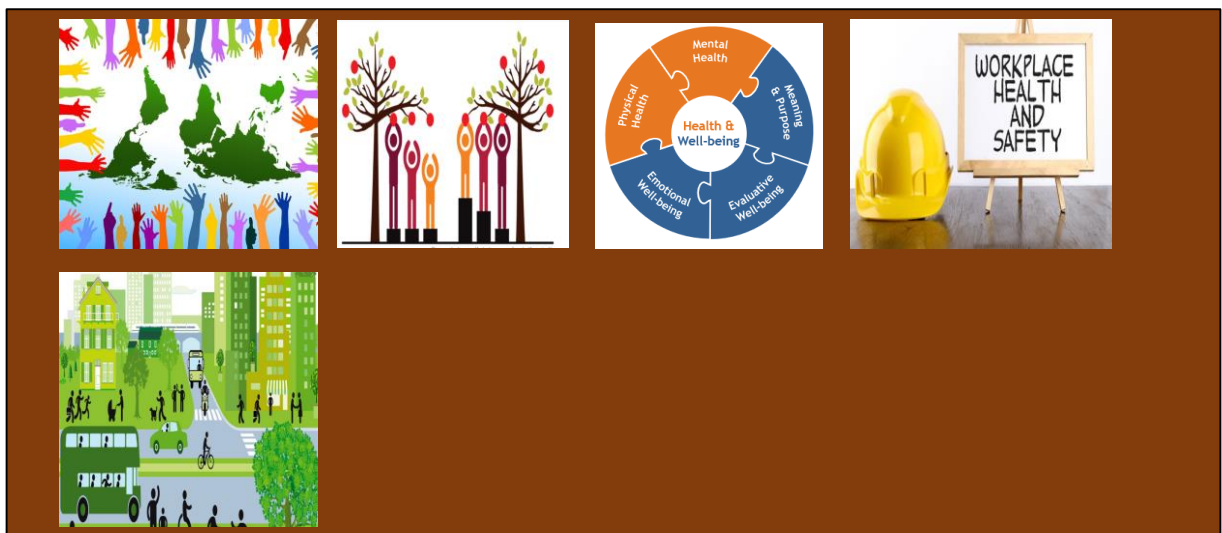
S

We are focused to create happy, healthy and safer workplaces and communities through our Corporate Social Responsibility (CSR) Policy and social objectives.

G

We have a dedicated sustainability team to ensure project comply with sustainability regulations, conduct materiality assessment, share our performance in a transparent manner and consistently pursue best practices.

FOCUS AREAS



OUR ALIGNMENT WITH THE UNITED NATION SDGs

In order to address global challenges and advance sustainable solutions towards the 2030 Agenda for Sustainable Development, the United Nations introduced the Sustainable Development Goals (SDGs) in 2015. The SDGs are a set of 17 overarching goals and 169 specific targets.

In order to link our strategic aims with internationally recognised sustainability principles and national contributions, BPTP has begun to identify and articulate the duties in accordance with the SDGs.

SDG 3

Good Health
and Wellbeing



In addition to a Safety Management System (SMS), we have a clearly defined health, safety, and environmental policy.

SDG 6

Clean Water
and Sanitation



We employ efficient water quality and usage control techniques throughout the lifespan of our assets. We follow the 4R philosophy in all of our projects and make sure water is recycled and reused whenever possible.

SDG 8

Decent Work
and Economic
Growth



We are devoted to improving the capabilities and output of our workforce. We have a system in place for providing performance feedback, awards, and recognition. We also work hard to keep health and safety standards for all of our stakeholders at the highest possible levels.

SDG 11

Sustainable
Cities and
Communities



Our company creates urban environments as integrated ecosystems with residential, commercial, and retail buildings that are best in class in terms of design, safety, and sustainable ecosystems.

SDG 12

Responsible
Consumption
and Production



BPTP encourages local procurement of raw materials inside the company and its supply chain partners in order to lessen emissions caused by transportation and logistics.

SDG 13

Climate Action



We are aware of the risk presented by climate change to our business operations and assess the potential physical and transitional risks associated with it. We integrate the TCFD framework in our business strategy to streamline our climate action. Our focus remains on creating sustainable assets.

MATERIALITY ASSESSMENT

BPTP aims to improve resource efficiency while mitigating the impact on the environment. We believe that this can reduce operational and reputational risk, while improving the return on investments. The material topics should be assessed continuously, and it enables the organization to determine the critical topics for value creation in the business. The selection of material topics includes understanding best practices to determine the common issues in the industry. The material topics of BPTP have been prioritized based on the inputs from internal and external stakeholders.

The process of prioritization involves considering the risk and opportunities, potential impacts on the business and a realistic timeframe to ascertain the most material topics affecting the organization. During the process, stakeholders, both internal and external, provide their feedbacks and highlight the important topics relevant to them. These topics are then prioritized through consultation with the senior management in view of the business objectives, risks and opportunities and the market scenario. We have adopted the triple bottom-line approach for materiality assessment. Based on this evaluation, along with the material issues identified by the Global Reporting Initiative (GRI) sector supplement for construction and real estate sector, the senior management deliberated on the identified aspects to assess the likelihood and severity of impact corresponding to each material aspect.



TARGET & PROGRESS

2021	STATUS
Greenhouse gas reduction Target	In- progress
Integrate climate mitigation and adaptation into sustainable building Standard	In-progress
2022	STATUS
Develop sustainable development guidelines for new construction development	In-progress
Integrate climate mitigation and adaptation into sustainable building Standard	In-progress
Implement water conservation measures	In-progress
Integrate biodiversity and Habitat into our sustainable construction	In-progress
Targeted IGBC Platinum Rating for Green Oaks	In-progress
Net Zero Carbon Target	In-progress

GOVERNANCE

CORPORATE GOVERNANCE

We are dedicated to the highest standards of accountability, transparency, social responsiveness, operational efficiency, and good ethics with the aim of generating continuous, competitive, responsive growth and creating long-term stakeholder value.

Corporate governance is a set of processes, policies, and laws that define how a company is managed and operated. It includes the roles and responsibilities of directors, managers, shareholders, stakeholders, and other parties involved in the company's operations. Corporate governance also encompasses business ethics, corporate responsibility, and other related topics. BPTP Board of Directors and management are dedicated to the highest standards of accountability, transparency, social responsiveness, operational efficiency, and good ethics with the aim of generating continuous, competitive, responsive growth and creating long-term stakeholder value. The Company is dedicated to good corporate governance, upholding the right culture and system in place and compliance with all applicable laws and regulations, thereby following the highest standards of ethics, justice, and equality to manage risk. Good corporate governance, according to the board, ensures that company run in an ethical manner with respect to their stakeholders. It also ensures that the interests of all parties involved in the company's operations are taken into consideration when making decisions.

To enable future growth and increased sturdiness, BPTP governance structure and policies were developed with processes and internal controls in mind. Our Real estate Stakeholder Relationship Policy is our commitment towards promoting stakeholder relationships at all levels at the green oak. We are also governed by a number of policies and strategies including but not limited to the BPTP Health and Wellbeing, Code of Conduct, BPTP Diversity, Equality & Inclusion Policy, BPTP Customer Satisfaction Policy, BPTP Freedom of Engagement Policy and BPTP Labour standard policy. BPTP Group works in compliance with environmental laws, regulations, policies and other statutory compliance obligations. Implementing a sustainable corporate governance mechanism is essential for any organization. It helps to ensure that the board of directors are effective in their roles, and that the rights and interests of shareholders are well protected.

The Board has established a sustainable committee to help it achieve its sustainable goals effectively. The committee has a secretary, which is the Company Secretary. The Chairman provides the Board with strategic direction and guidance. The Board has delegated specific control over day-to-day operations to the Chief Sustainability Officer(s) who is Mr Sunil Jha and a group of senior executives, with corresponding roles and responsibilities. Achieving our long-

term goal while upholding the highest governance standards is made possible by the Board's optimal combination of expertise, knowledge, and experience.

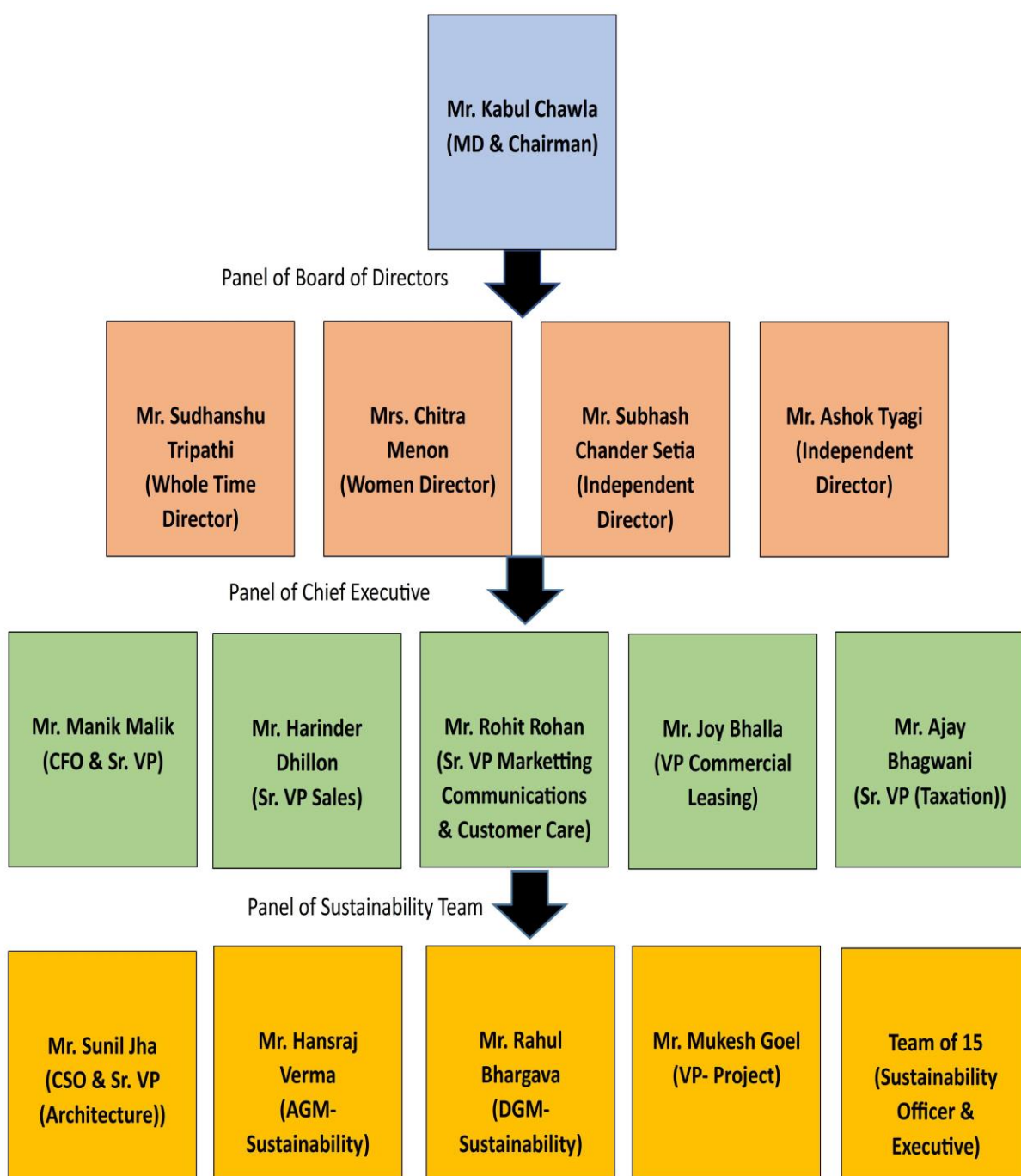
Our Board of Directors now consists of 5 members, 2 of whom are independent directors. Mr. Kabul Chawla, a first-generation entrepreneur, is the founder and promoter of BPTP Ltd while Mrs. Chitra Menon is a women director of the company. During the reporting period 2022, the Board met five times with an average attendance rate of 97 percent. Fees to the board of directors are approved by the Annual General Meeting. Our board members are experienced and talented in terms of economic, environmental, and social issues that affect the company. In addition, certain matters were processed by way of circulation of documents. The internal audit committee held eight meetings in 2022.

The members of BPTP Group Board of Directors are remunerated for their role and contribution in the Board. The fees are reviewed each year and approved by the Annual General Meeting.



BPTP GROUP LEADERSHIP

TEAM



STAKEHOLDER

ENGAGEMENT

We have established a stakeholder engagement process to identify economic, environment, social and governance related topics that are important to our business and stakeholders.



In order to increase stakeholder value and foster connections, we at BPTP think it is crucial to engage with our stakeholders. Value enhancement for our stakeholder is what we strive towards.

Material Aspects and Topic of Discussion at BPTP are:

- ❖ Energy
- ❖ Water
- ❖ Materials
- ❖ Effluents & Waste
- ❖ Transport and Mobility
- ❖ Green Leasing
- ❖ Green Building Standards
- ❖ Carbon Emissions
- ❖ Reporting Frameworks
- ❖ Health and Wellness
- ❖ Employee Engagement
- ❖ Business Development
- ❖ Resilience
- ❖ Customer Welfare
- ❖ Community Engagement

In order to do this, BPTP has developed a stakeholder engagement strategy that emphasis fostering cooperative and mutually beneficial participation through a wide range of initiatives and channels of communication. With all of our stakeholders, who are essential to the success of our company, we work to maintain positive connections.

ETHICS AND BUSINESS

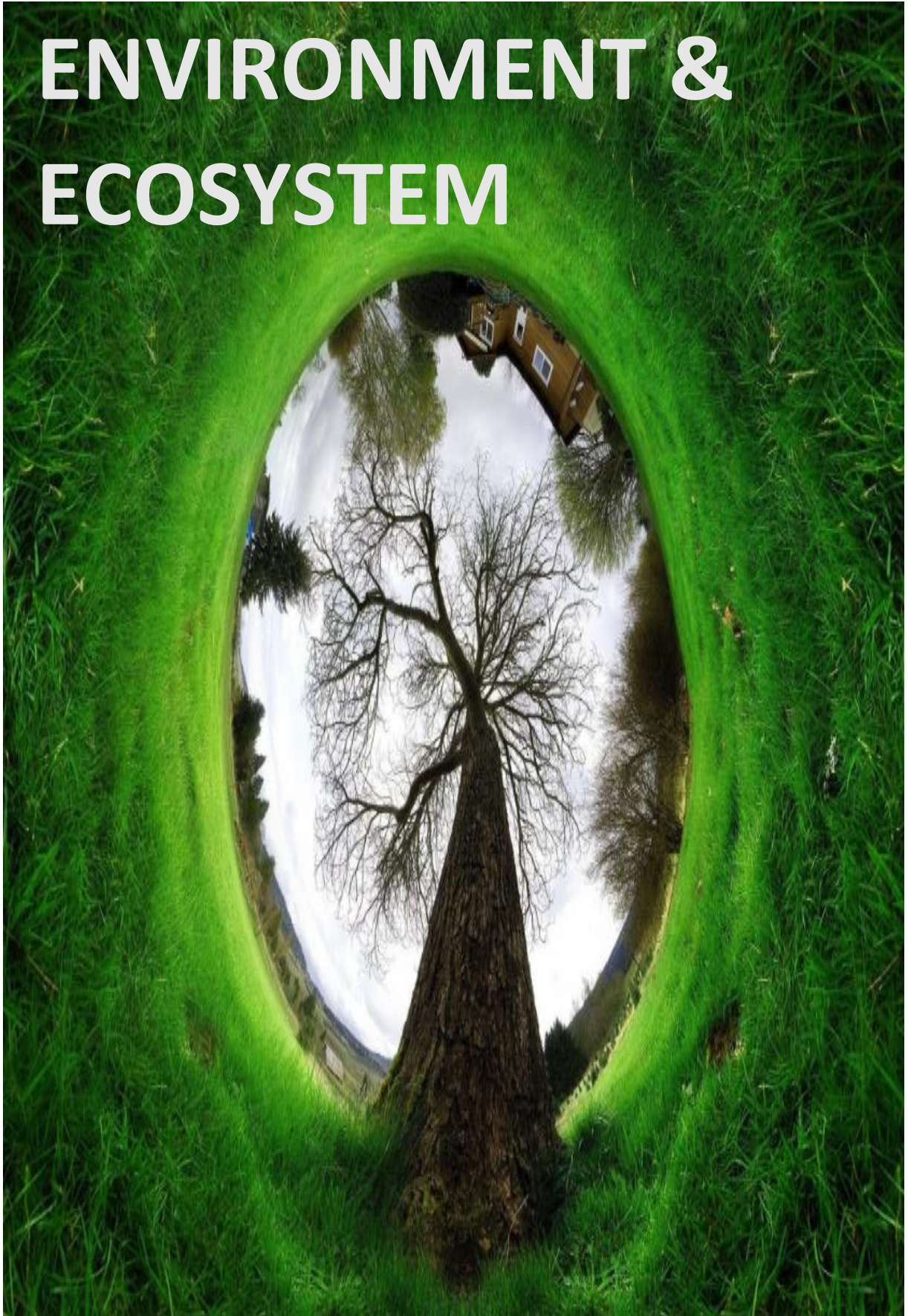
CONDUCT

BPTP Group have zero tolerance for any breaches of its Code of Business Conduct, and it also enforces ethical conduct through various policies such as:

Policies	Description
Code of Conduct Policy	The policy provides a clear statement of the principal policies of the Company regarding business conduct
Anti-Money Laundering, Anti-Bribery and Anti-Corruption Policy	The purpose of the Policy is to prevent any involvement by our company in money laundering activity even where the involvement may be unintentional. It requires our directors, officers, other associates and those who work with us to recognize questionable financial transactions, and to take steps to conduct appropriate additional due diligence.
Transparency & Ethics Policy	The policy reinforces the belief system of BPTP Group of Companies (the Company) in doing things ethically and without taking undue advantage of any relationship.
Whistle Blower Policy	The policy was formulated to provide an opportunity to employees to voice concerns related to unethical or improper practices they may have observed in the company and to provide appropriate protection to such employees
Crèche Policy	The Policy facilitates transition of associates back to their roles more smoothly by reducing the parental anxiety of their children and helps associates carry on with their career seamlessly.

Prevention of Sexual Harassment at Workplace policy (POSH)	All our employees are sensitized to the policy through training. We strive to make our offices safe for women to work by ensuring that there are no breaches of the policy on POSH.
Staff Welfare Policy	The policy lists down various facilities, services and amenities provided to associates over and above their compensation package for improving their health, efficiency, economic and social status.
Performance and Guidance Policy	The policy provides adequate support, feedback, coaching and guidance to associates whose performance does not match up to the Company's expectations to enable them to become better performer.
Remuneration Policy	The policy aims to adopt compensation practices capable of guaranteeing distinctive compensation solutions that best drive our overall business, retain required talent and people strategies.

ENVIRONMENT & ECOSYSTEM



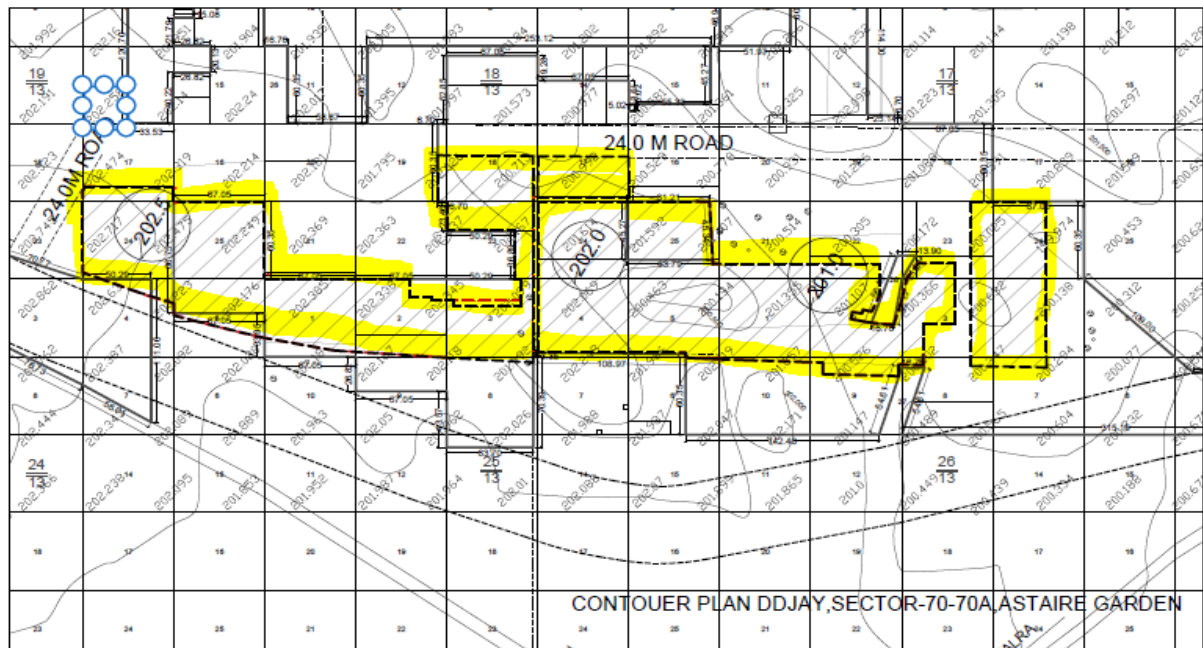
SUSTAINABLE SITE

SELECTION

Green Oaks complies with the required statutory and regulatory codes so as to support the local government in implementing such requirements. The project site is a greenfield land located in an approved development zone at Affordable Plotted Colony under DDJAY Scheme for an area measuring 15.5625 acres (62979.10 sq. m.) in sector 70A, Gurugram.



The site has not been identified as habitat for any species on the threatened or endangered list of Wildlife Institute of India. The site is situated on land which is 229 m above sea level. Hence, the site elevation is higher than the maximum observed flood levels, that is, 216 m. The variation of contour of the site is 1-1.5m which is not much as shown in the survey plan. Hence, there are no inappropriate areas within the site.



One of the major concerns at construction site is soil erosion. Construction works churn up the soil making it more vulnerable to erosion and results in project delay. The project has implemented following measures to prevent soil erosion:

PRESERVATION OF FERTILE TOPSOIL

Fertile topsoil is an essential resource for the environment, providing sustenance to plants and crops. It is important to preserve this precious resource, as it can be easily eroded away due to human activities such as construction and farming. The project has reused topsoil in landscaping.



SEDIMENTATION TANK AND STORM WATER TRENCHES

Sedimentation tanks and storm water trenches are two of the most effective methods for preserving fertile soils. These methods help to reduce soil erosion, which can lead to a decrease in top-soil fertility and the loss of valuable nutrients. Additionally, sedimentation tanks and

storm water trenches provide numerous benefits, including reducing runoff from heavy rainfall, improving water quality, and providing habitat for aquatic organisms.

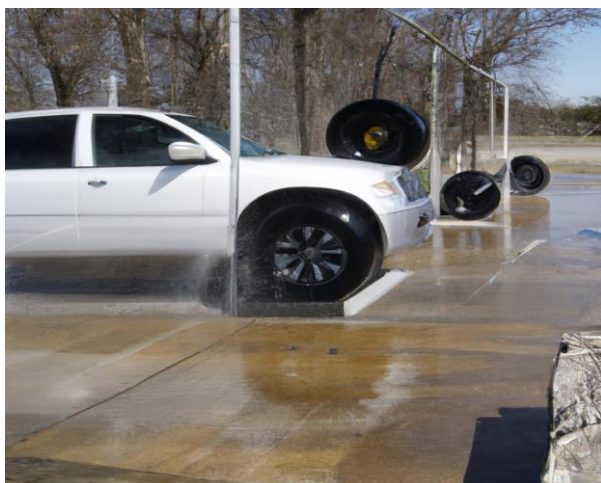
SITE BARRICADING



Site barricading is an important safety measure for construction sites, as it helps to protect workers and the public from potential hazards. It involves setting up temporary barriers around a construction site, such as fencing, to prevent access to the area and ensure the safety of everyone involved.

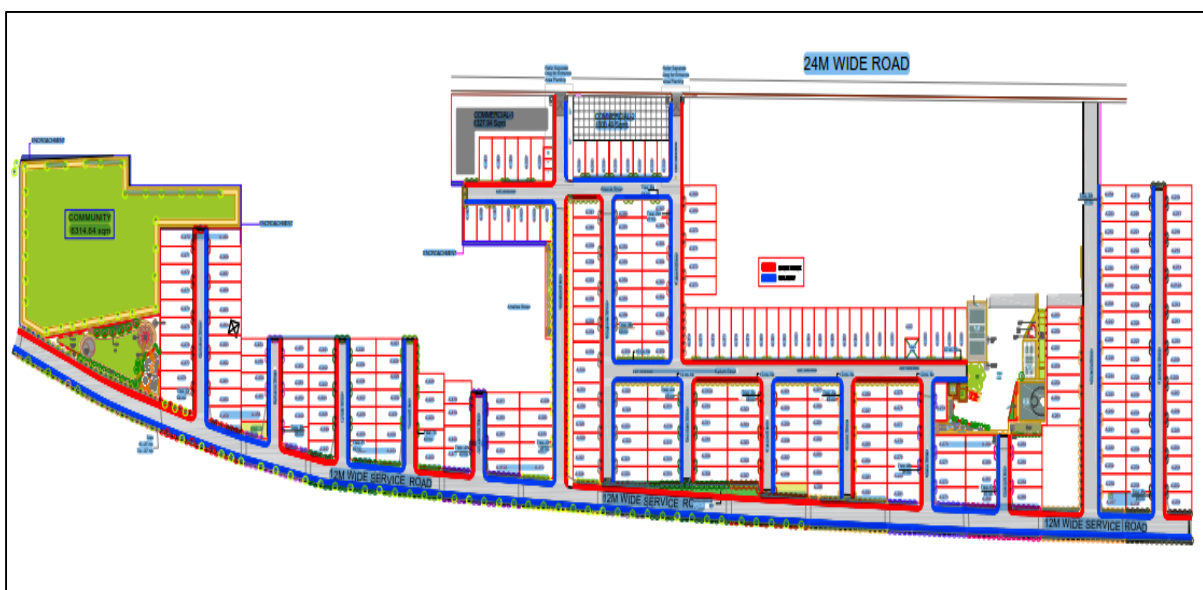
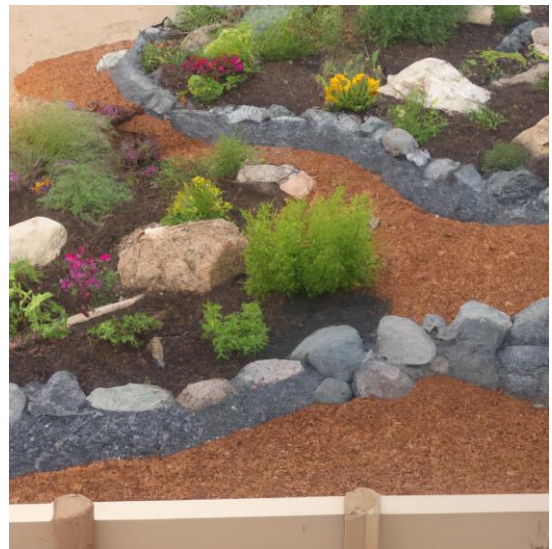
DUST SUPPRESSION MEASURES

Dust suppression is a process used to reduce or eliminate dust particles in the air. It is particularly important in construction sites, where airborne dust can cause health hazards and damage equipment. Dust suppression techniques can help control the dust generated at construction sites and prevent it from spreading to nearby areas. Different dust suppression measures that can be used on construction sites such as wheel washing facilities, covering of loose material, water sprinkling systems, and anti-smog gun on roadsides.





Landscaping is an important part of preserving the natural topography of a region. It involves careful planning and implementation of land use strategies to ensure that the environment is protected and preserved. The Green Oaks project conserves the natural topography of the site by restricting development footprint and providing green areas through trees, shrubs and public gardens within the township, thereby minimising site disturbances and the associated environmental impacts. A total of 1317 trees, 6274 sq. m. of area for shrubs, and 6194 sq. m. of turf have been proposed within the project. The project has committed to protect and restore 100% of water bodies onsite.



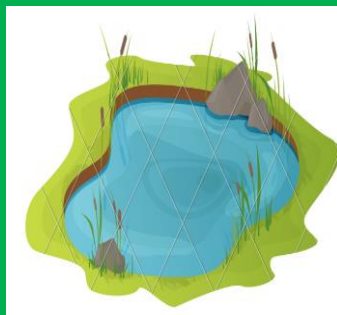
PRESERVE NATURAL TOPOGRAPHY

The Green Oaks project conserves the natural topography of the site by restricting development footprint and providing green areas through trees, shrubs and public gardens within the township, thereby minimising site disturbances and the associated environmental impacts.

**TOTAL TREES
PLANTED: 1317**



**PRESERVED 100% OF
WATER BODIES**



**PUBLIC LANDSCAPE
AREA PROVIDED :
14215 SQM**



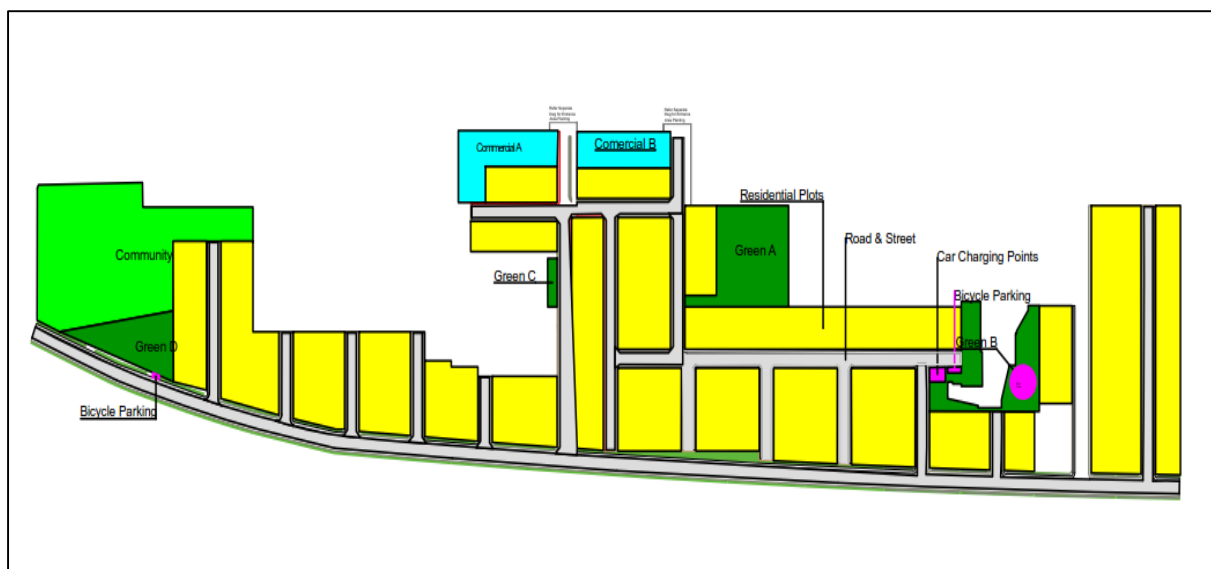
47% GREEN AREA PRESERVED
WITHIN GREEN OAKS

LAND USE

OPTIMIZATION

Land use planning is an important aspect of urban and town planning. It involves the development of guidelines, regulations, and policies related to the use of land in a particular region. It is essential for the orderly development of a township, as it helps to ensure that land is used in an efficient way. With the help of architect and urban planners, Green Oaks makes better decisions about how to allocate resources and plan for future development. Through this process, we shall able to create a more efficient, cost effective, and better environment for our occupants. Green Oaks project is a mixed-use development project that combines residential, commercial, and green spaces. It is an effective way to create vibrant and thriving townships.

Description	Area Allocated (Sq. m.)
Site Area	62,979.10
Number of residential plots (Units)	258
Building Footprint	35,983.82
Total Built-up Area for Residential	80,069.79
Green Areas	11,765
Commercials	2,328.43
Roads and other Hardscape Area	12,901



HOUSING TYPOLOGIES

Within the site, the project proposes four different size of plots and two different types of housing typologies. There are 2-BHK and 3-BHK homes in the township. Both these types offer different benefits for individuals depending on their needs.



Plot Type 1



Plot Type 2



Plot Type 3

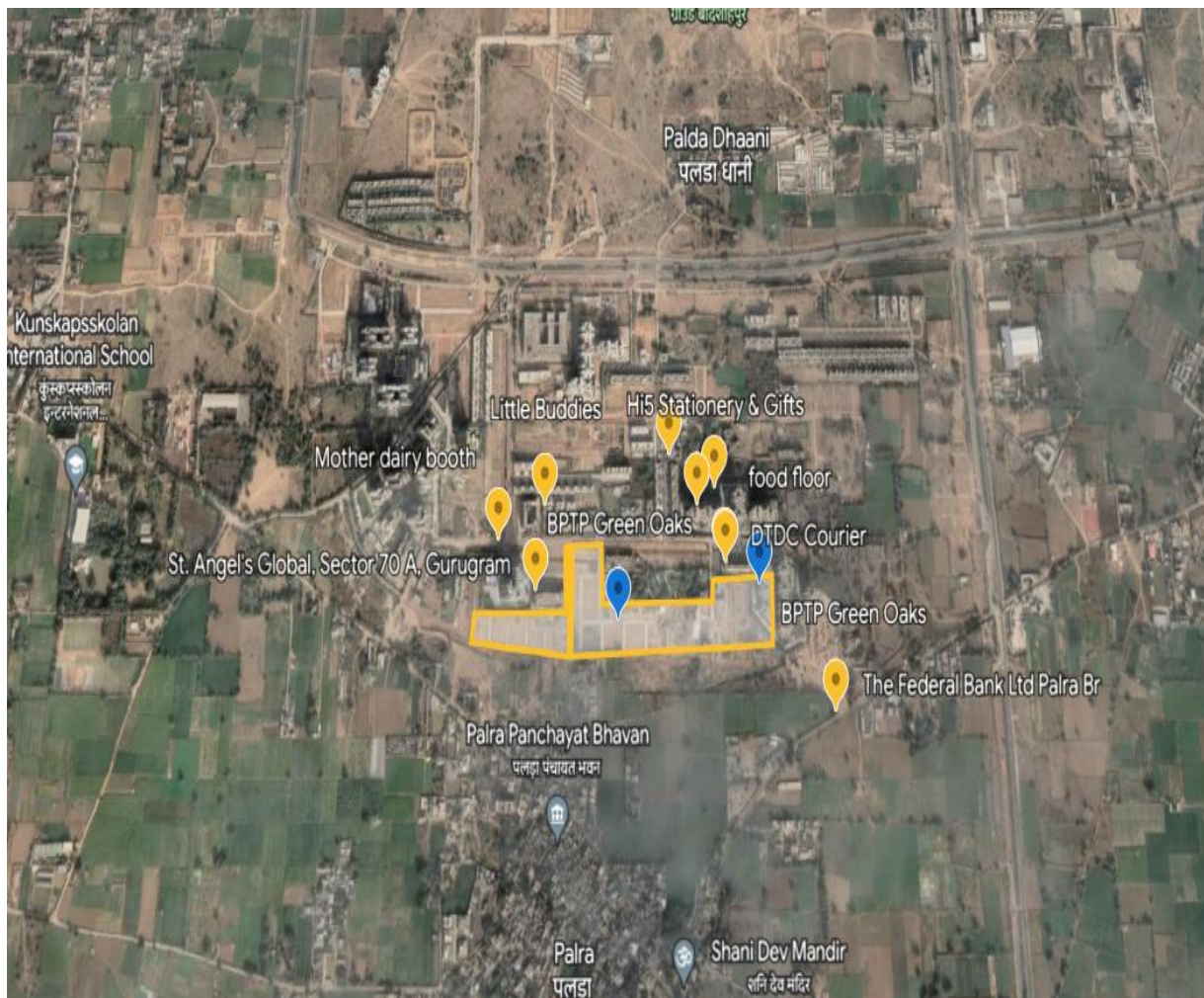


Plot Type 4

BASIC AMENITIES WITHIN VICINITY

A community township is an area or a group of residential dwellings that are designed to provide its residents with the basic amenities and services for their day-to-day living. These facilities are essential for the smooth functioning of a township and ensure that all its residents have access to their basic needs. The project provides many different basic amenities namely, supermarket, daycare, saloon, stationary, restaurants, milk booth, school, banks, courier services as shown through google maps within 2km from the boundary of the project.

By providing access to basic amenities within the community, residents can benefit from improved health and safety standards as well as accessible leisure activities.



SOCIAL INITIATIVES

Taking up social initiatives into our project is a great way to show our commitment towards the community. This help us gain recognition, appreciation, awareness about the project and its goals, build relationships with stakeholders, and create a sense of purpose among team

members. Other tangible benefits includes increased team morale, improved collaboration skills, and enhanced public relations.

Employment Opportunities

The project inculcates commercial space within the township that provides banks, clinics, grocery stores, eating points, learning academy, and other facilities. This will create an employment opportunity for the local community within and outside the township.

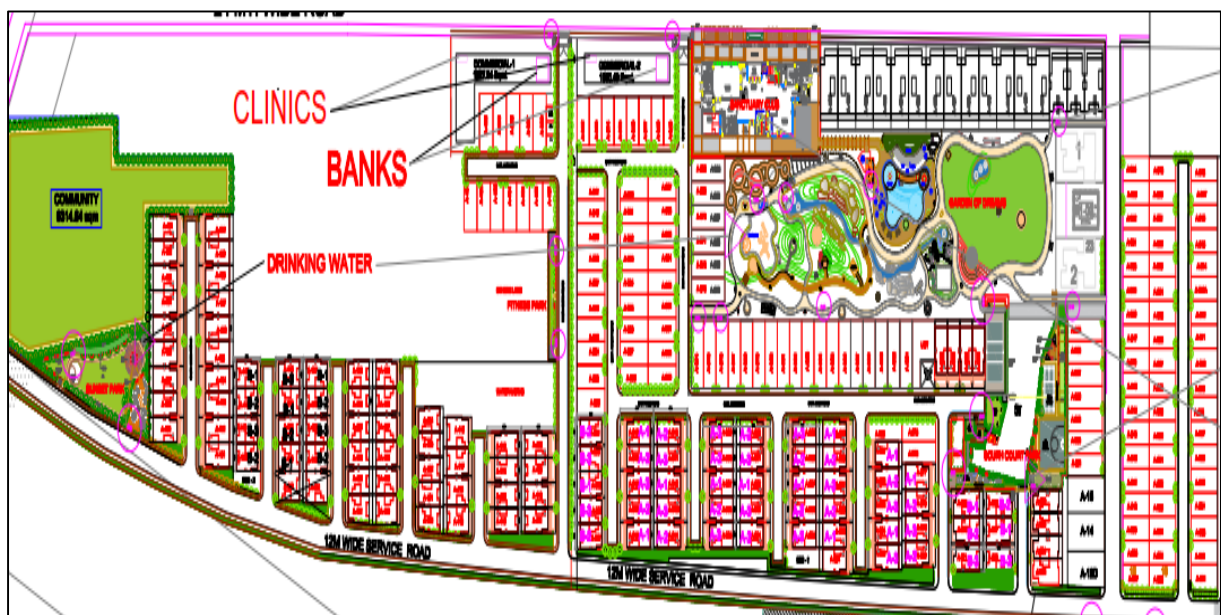
Educational Institution



A co-educational senior secondary school established in 2003 named St. Angel's Global School at a distance of 700 m from the project and within the Astaire Garden has been proposed by BPTP.

Drinking Water Facility

The developer has proposed drinking water facilities in three public parks within the township for the general public.



Public Parks



The project provides public parks that use recycled material, a learning area for kids, open library for senior citizens and adults and an amphitheatre for youngsters.



Blood Donation Drive



Blood donation is a life-saving act that can save the lives of many individuals in need and is a great way to give back to society. The project will organize blood donation drives within the township twice in six months.

Green Building Awareness Campaign



The developer has proposed to provide green building awareness training every month. This will create awareness about green products and design ideas to the residents of the township

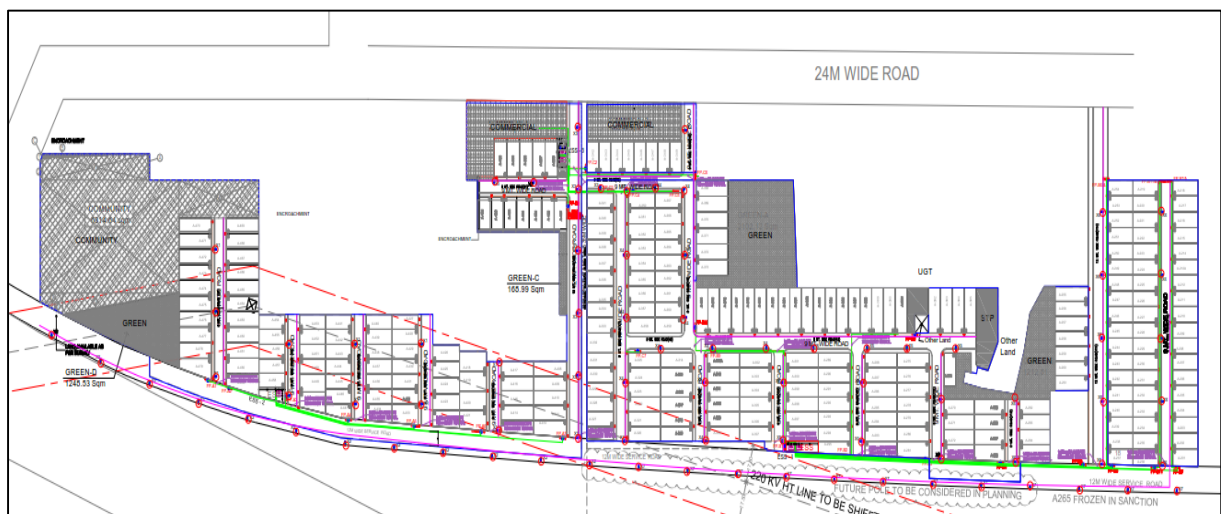
ENERGY OPTIMIZATION

Energy efficiency is a crucial element of any sustainable development strategy. It not only helps reduce the environmental impacts of energy consumption, but also contributes to improved economic performance and increased competitiveness.

BPTP understands that developing and managing a construction project requires an extensive dependence on resources such as electricity, water, materials. To offset the project's emissions in a more sustainable and responsible way, we are actively trying to move from conventional energy sources to renewable energy sources. We have planned our buildings to proactively address energy efficiency through the use of renewable energy sources and conservation measures.

Common areas lighting such as roads and streets, landscape, signages and hoardings, traffic lights are the lighting needs under the scope of project. The recommendations for lighting fixtures for areas under tenant scope are added in Tenant guidelines for occupants. At Green Oaks, energy efficient equipment has been proposed to achieve energy efficiency through combination of following systems:

- ❖ Lightening has been For public parks and landscape areas, the LPD of 1.6 watt / sq. m should be maintained.
- ❖ On /off automatic controls for street lighting.
- ❖ LED for all traffic lights
- ❖ LED for all public signages and hoardings
- ❖ BEE 3 Star rated potable water pumps and wastewater pumps.
- ❖ BEE 3 Star rated motors (> 10 HP)



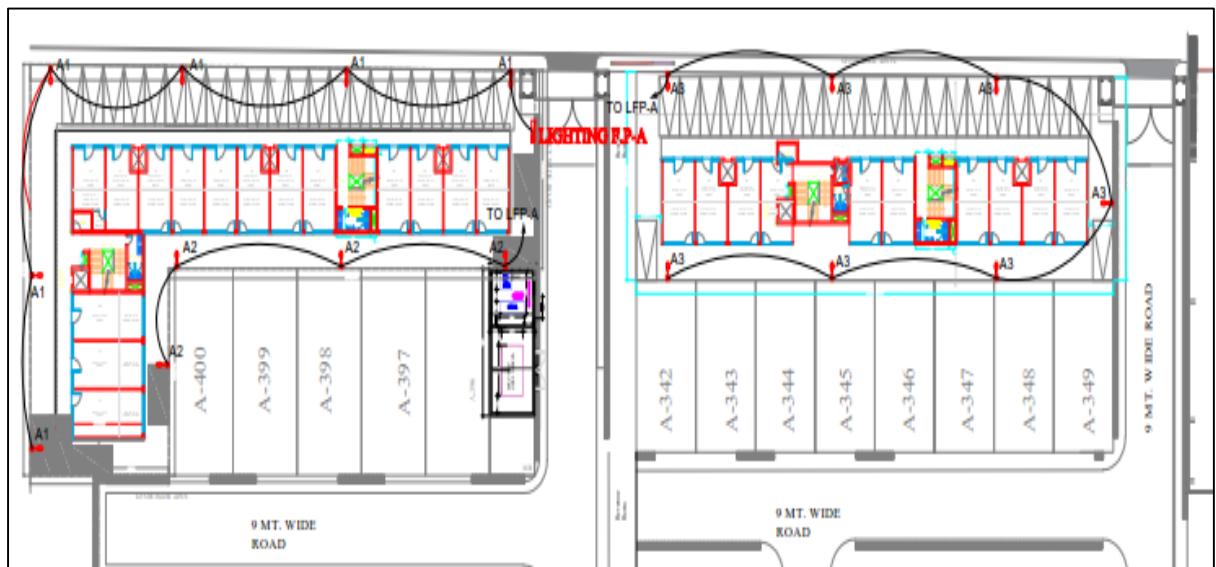
Lighting fixture proposed at Green Oaks



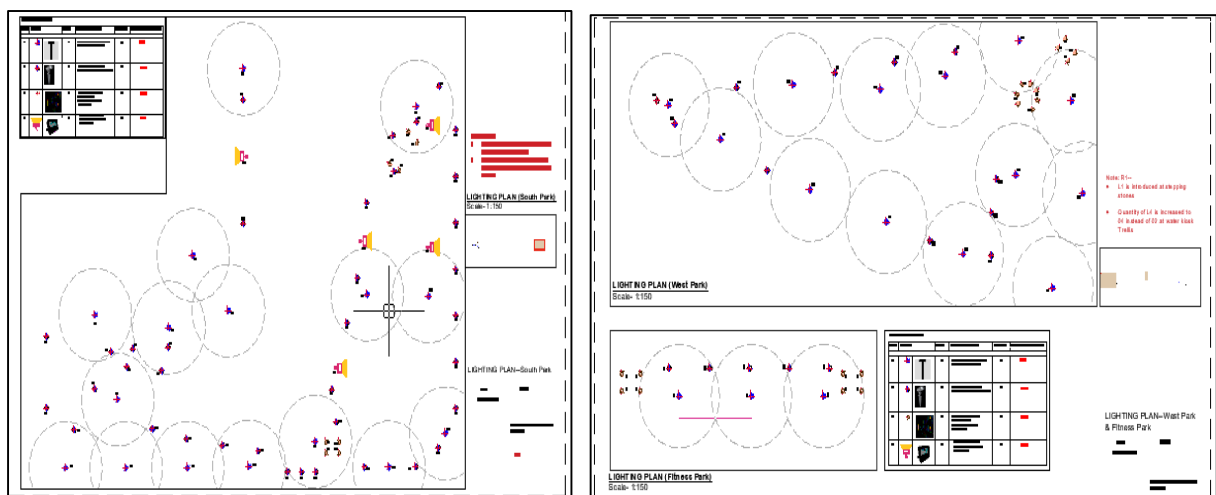
LED lights for street



LEDs for signages



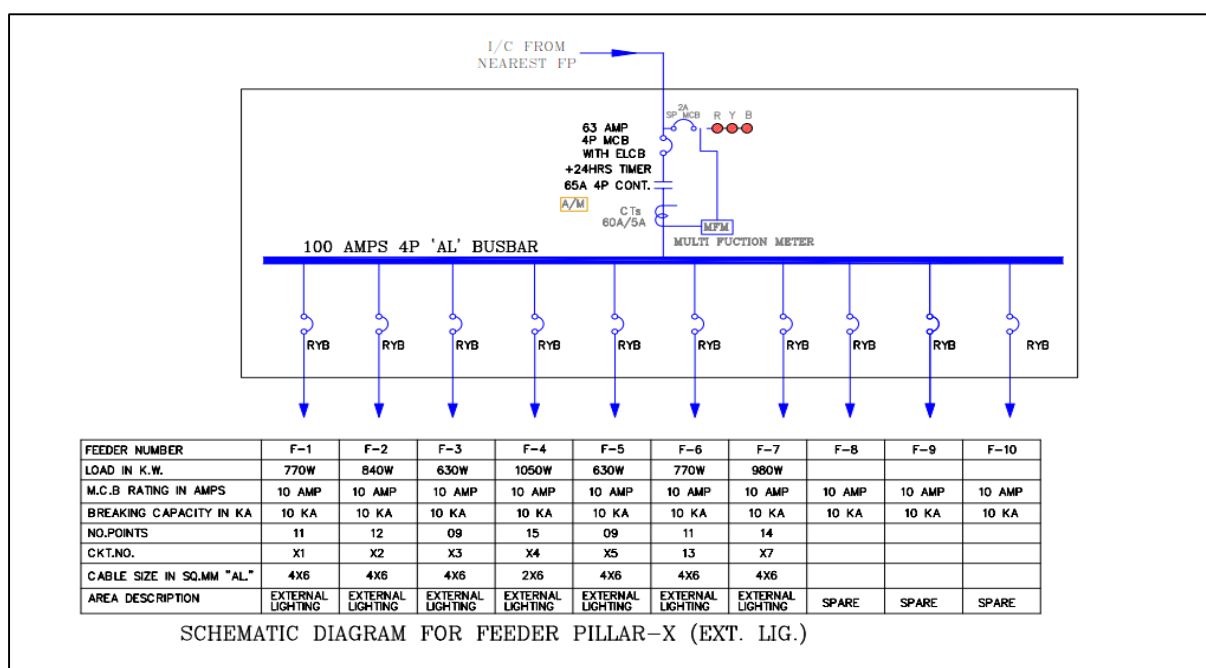
Lighting layout at Commercial space of the project



Lighting layout at Public Landscape area of the project

To ensure that energy is being used efficiently and effectively, continuous monitoring of energy usage can be beneficial. For measuring energy use, energy meters are installed at different points of location. A Multi-function meter (MFM) is proposed within the township which is connected to different feeder pillars. These feeder pillars are further connected to different plots via meter. For every dwelling unit, there is a separate energy meter at the stilt. The following meters have been established within the township:

- ❖ Energy Meter at the stilt of each dwelling unit
- ❖ Energy meter in Commercial and other common areas
- ❖ Energy meter for STP and WTP



In order to address emissions through electricity consumption and promote sustainability for the project, we are committed to procure Two hundred renewable energy certificate from Indian energy exchange through an off-site renewable energy agreement. It is a step towards achieving our goal of transitioning to a low-carbon economy and reducing our environmental impact. By doing this, we support the growth of renewable energy sources and demonstrate our commitment towards a sustainable environment.



Estimated Annual Energy Consumption post occupancy - 160 MW

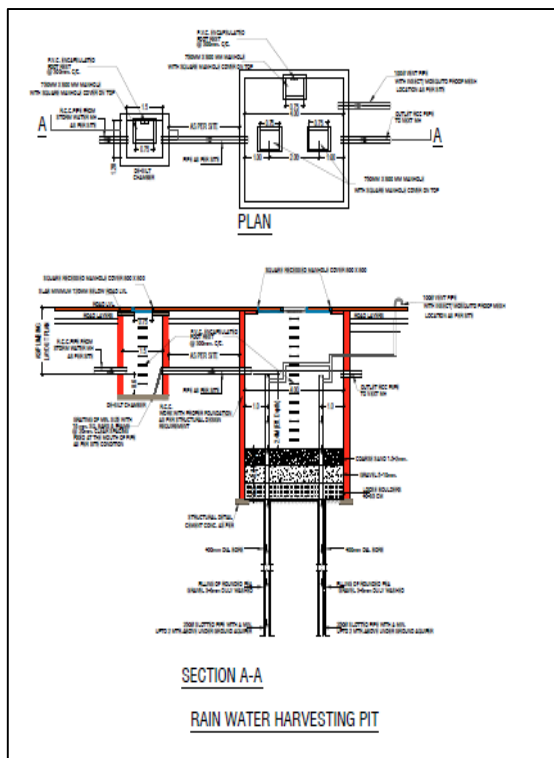


Proposed purchase of 200 MW Renewable Energy Certificate

[illegible]

RAINWATER HARVESTING

Our project has harvested 99% of the rainwater through rainwater harvesting system.



Rainwater harvesting is an important tool for conserving water and improving groundwater levels. It involves collecting, storing, and reusing rainwater for various purposes such as irrigation, drinking water, or industrial use.

Installing a rainwater harvesting system has the potential to reduce water bills and improve the quality of life in communities. This method has been used by communities for centuries to meet their water needs.

Green Oaks has proposed 8 rainwater recharge systems considering peak rainfall intensity to increase local groundwater tables.



Storm water plan

OUTDOOR WATER EFFICIENCY

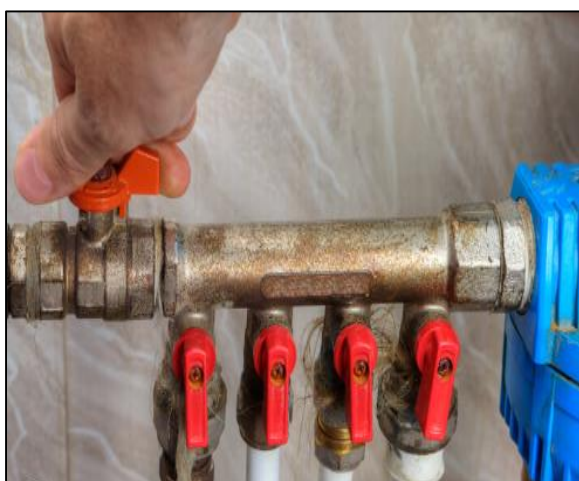
The project has proposed drought-resistant plants drip irrigation technique, sprinkler irrigation technique for turf/ lawn areas, central shut off valve, pressure regulating devices and sub-surface drip system to reduce water usage.

With the growing awareness of climate change and its effects on our environment, it is important to understand how outdoor water consumption contributes to this issue. Green Oaks understands and implements the strategies to reduce outdoor water use in order to conserve the precious resource for future generations.

One of the ways is to design efficient and sustainable landscapes that require careful consideration of the environment and climate. This can be done by selecting drought-resistant plants, utilizing xeriscape design principles, selecting water-efficient plants and shrubs, planting native plants, and implementing appropriate irrigation systems. Not only will these landscapes be more resilient to climate change but they will also reduce water consumption while providing a variety of benefits to the local ecology.

With the help of smart irrigation controllers, soil moisture sensors and automated irrigation systems, the project has created designs that are more efficient and cost-effective. Some of the types of water efficient irrigation techniques proposed within the project to reduce water usage while providing the necessary nutrients to crops are drip irrigation technique, sprinkler irrigation technique for turf/ lawn areas, central shut off valve, pressure regulating devices and sub-surface drip system.

By implementing these factors, we can ensure that our water resources are managed responsibly and efficiently.





INDOOR WATER EFFICIENCY

The Green Oaks has proposed low flow water efficient plumbing fixtures into its project.

With the increasing population and urbanization, water consumption has become a major concern for cities as it contributes to the global water crisis. In order to reduce their dependence on municipal and bore water, cities are investing in water conservation initiatives to promote the efficient use of water resources. Plumbing fixtures are one of the most effective ways to do this. With proper installation guidelines, plumbing fixtures can help reduce water usage in urban areas and provide an effective way to conserve precious resources. The Green Oaks has proposed the following plumbing fixtures with flow rates as mentioned below.

Plumbing Fixtures Proposed

Fixtures Type	Flow rate
Water Closets	4 / 2 LPF
Health Faucets	4 LPM
Faucets/ Taps	4 LPM
Kitchen Faucets	4 LPM
Urinals	1.5 LPF
Shower heads	6 LPM



The high efficiency plumbing fixtures proposed within the project have reduced water consumption, thereby achieving water saving by 39.92 % compared to the baseline. This shows how efficient a particular system is in terms of reducing water consumption.

Water Efficient Plumbing Fixture Calculation							
Fixture Type	Duration per Use	Daily Use (per person)	Total Number of Occupants	Baseline		Proposed	
				Flow Rate/Capacity	Total Daily Use (Litres)	Flow Rate/Capacity (in)	Total Daily Use (Litres)
Water Closet (High flush)	1 Flush	1	4,701	6	28,206	6.00	28,206
Water Closet (Low flush)	1 Flush	1	4,701	3	14,103	3.00	14,103
Urinals (commercial only)	1 Flush	2	4,701	4	37,608	0.00	0
Health Faucet/Bidet	0.25	1	4,701	6	7,052	6.00	7,052
Faucet/Tap	0.25	8	4,701	6	56,412	3.80	35,728
Kitchen Sink	0.25	6	4,701	6	42,309	3.80	26,796
Showerhead/Hand-held spray	8	1	4,701	10	376,080	6.00	225,648
Daily Volume from Flush Fixtures (Black Water)					79,917		42,309
Daily Volume from Flow Fixtures (Grey Water)					481,853		295,223
Number of operational days					365		
Annual Volume from Flush Fixtures (Black Water)					29,169,705		15,442,785
Annual Volume from Flow Fixtures (Grey Water)					175,876,163		107,756,322
Total Annual Volume from Flush (Black Water) and Flow Fixtures (Grey Water)					205,045,868		123,199,107
Percentage Reduction in Water Consumption					39.92%		
Savings Achieved					100.00%		

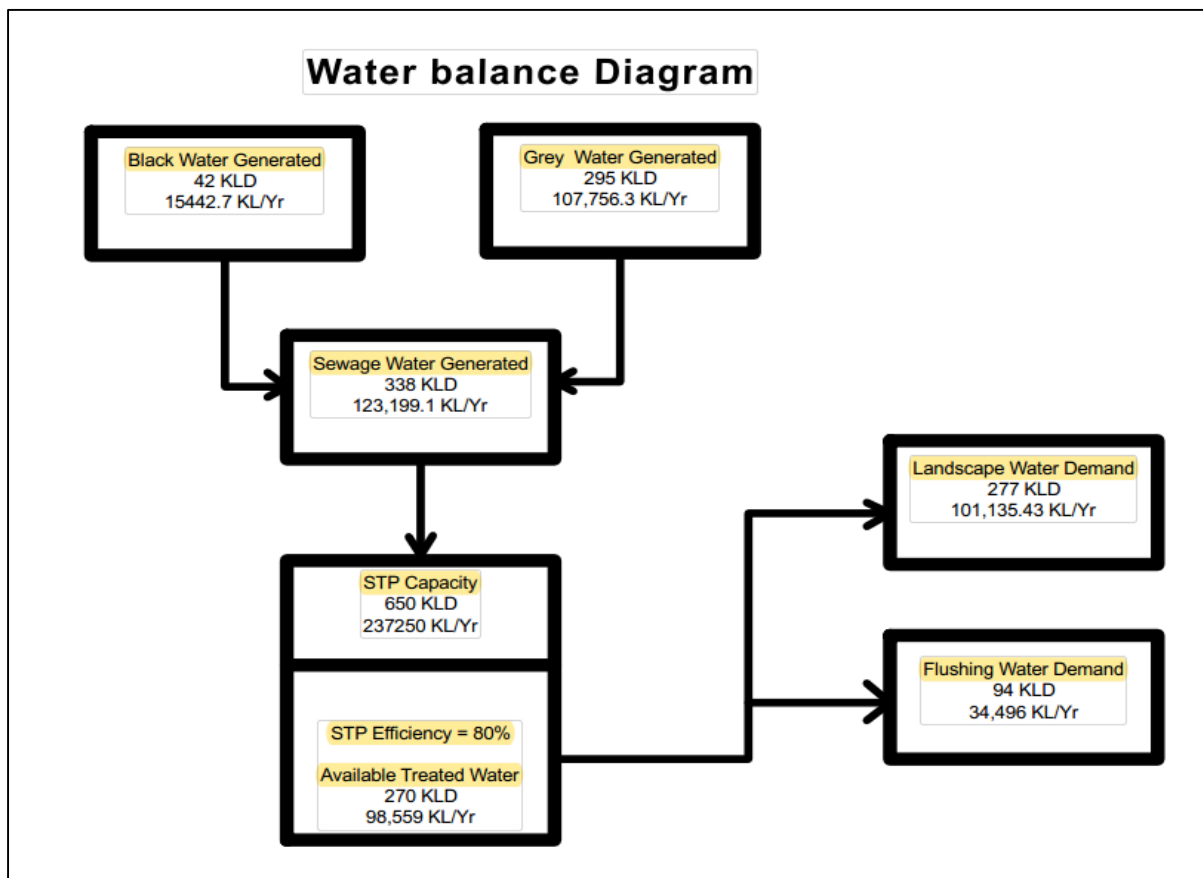
PROCESS WATER EFFICIENCY

We have proposed a combined captive Sewerage Treatment Plant of 650 KLD capacity for treatment of the entire domestic and kitchen waste generated in the plots.

To reduce potable water consumption and increase the reuse of wastewater, we need to implement high-impact strategies. Grey water recycling systems and rainwater harvesting systems are two of the most effective strategies for reducing potable water use. Greywater recycling systems filter greywater from showers, sinks, and other sources so that it can be reused for non-potable purposes such as watering plants or flushing toilets. Rainwater harvesting systems collect and store rainwater for later use in irrigation or other non-potable activities.

We have proposed a combined captive Sewerage Treatment Plant of 650 KLD capacity for treatment of the entire domestic and kitchen waste generated in the plots. The total wastewater generated within the site is 1,23,199 kL annually. This recycled water is expected to meet 100% irrigation, flushing and fire-fighting applications.

By implementing these high-impact strategies, we can make a positive impact on our environment and conserve valuable resources for future generations.



Water metering systems are a crucial part of modern infrastructure, allowing for the accurate monitoring and management of water usage, cost savings and better resource management. The project has proposed water meters at the following locations to improve water consumption patterns on a regular basis:

- ❖ Kitchen & Toilets of every dwelling unit (Separate water meter for measuring the municipal & recycled water)
- ❖ STP treated water.
- ❖ Landscape water consumption

WASTE MANAGEMENT

We are continuously implementing waste management strategies in our construction practices during 2022. Our aim is to reduce the amount of waste going to landfill.

Our teams strive to reduce waste at the source and use responsible techniques for its secure and ethical disposal. Our approach to managing waste is based on the 3R idea of reduce, reuse, and recycle. We engage with renowned organizations for undertaking construction and operation of our assets, including general contractors, project management companies and facility management companies. Efficient management of waste, including regular monitoring of waste generated (both hazardous and non-hazardous waste) is a part of our contract with these parties and, is periodically monitored in contractor performance audits.

For instance, we use discarded plastic in the project for potted plants, sprinkling water, and seed starter.



Waste Management Strategies





Our projects' common areas are furnished with color-coded bins to facilitate effective garbage collection and segregation. The project proposes to provide two colour coded bins in all the public areas. There will be a dedicated area within the township for collecting waste known as the central waste collection area. All the waste items such as organic waste, paper, glass, plastic, cardboard, metal, e-waste, etc. will be segregated and separated at the central waste collection area.

WHAT COLOUR IS YOUR GARBAGE?



Additionally, we encourage the installation of Organic Waste Converters (OWCs) of capacity 1175 kg/day at the waste management yard for vermi-composting and handling 100% of the organic waste generated throughout the occupancy phase. The kitchen and garden waste is stored here and vermi-composted for about three months. The resultant manure from the composting process will be used as a soil conditioner within the site.



For e-waste and dry waste, a local hauler will be contracted to pick up the waste and will also be consulted on the size of the facility, bins and frequency of pick up. All homeowners will be trained on waste management through the green township guidelines and will be reminded regularly at community meetings.



Construction waste management is the process of reducing, reusing, and recycling materials from construction and demolition projects. A dedicated waste management plan has been formed to reduce the amount of waste generated and diverted to landfill. A construction waste material tracking sheet has been maintained to track the waste generated during design and construction stage.

The waste generated on the construction site is segregated and disposed through third party recycler. The project has diverted 95 % of the waste generated during construction from being sent to landfills.



MATERIAL SOURCING

Our strategy for protecting the environment places a strong emphasis on minimising resource utilisation. BPTP Green Oak, ensures the sustainability of projects by sourcing eco-friendly material, which is in line with the environment, supply chain, principal contractor in the construction industry, and the three primary pillars of sustainable development: people, planet, and profits.

Furthermore, we encourage to use those material and products which are locally available and have atleast 30% of recycled content to reduce environmental impacts associated with the use of virgin materials.

In addition to this, we are striving to make environmental considerations more robust at both the phases of project, which are procured phase and use phase.



Total Material Cost = 10 Cr



MASTER MATERIALS TRACKING SHEET

The aim of this sheet is to track all the building materials that will be used in the project. Please follow the Materials Procurement guide.

Note: If the Material cost is unknown, then the Total Material cost can be taken as 60% of the Total Construction cost.

Cost of electrical, plumbing and mechanical -equipment, systems and appliances, movable material and furniture should not be considered.
Temporary materials such as materials used for form-work etc., should not be considered.

Local materials are those which are assembled as finished products within 400 km of the project site.

Material Name and Type	Manufacturer	Total Materials Quantity & Cost		Certified Green	Native Construction Material	
		Quantity	Units	Certified Yes/No	% of Alternate Content	Distance to manufacturing (km)
Cement	JK Cement	245,874	Nos ▼	Yes	28.00%	Faridabad, 45
Sand	Local (Nu Sand)	920,125	cu.f ▼	No	100.00%	Sohna, 25
Aggregate	Local (Nu Sand)	916,843	cu.f ▼	No	20.00%	Sohna, 25
Steel	Jindal Steel	3,779,395	Kg ▼	Yes	15.00%	Faridabad, 45
Wood	Merino	5,101	sq.m ▼	Yes	20.00%	Gujrat
Paver Blocks	Nippon	683	sq.m ▼	Yes	0.00%	Bhiwadi, 50
Painting	Asian	20,510	Lts ▼	Yes	0.00%	Delhi, 45
Aluminium	Jindal. Hindalco	47,235	Kg ▼	Yes	95.00%	Delhi, 45
Glass (Windows)	Saint Gobain	11,330	sq.m ▼	Yes	18.00%	Gurgaon, 25

TOWARDS NET ZERO

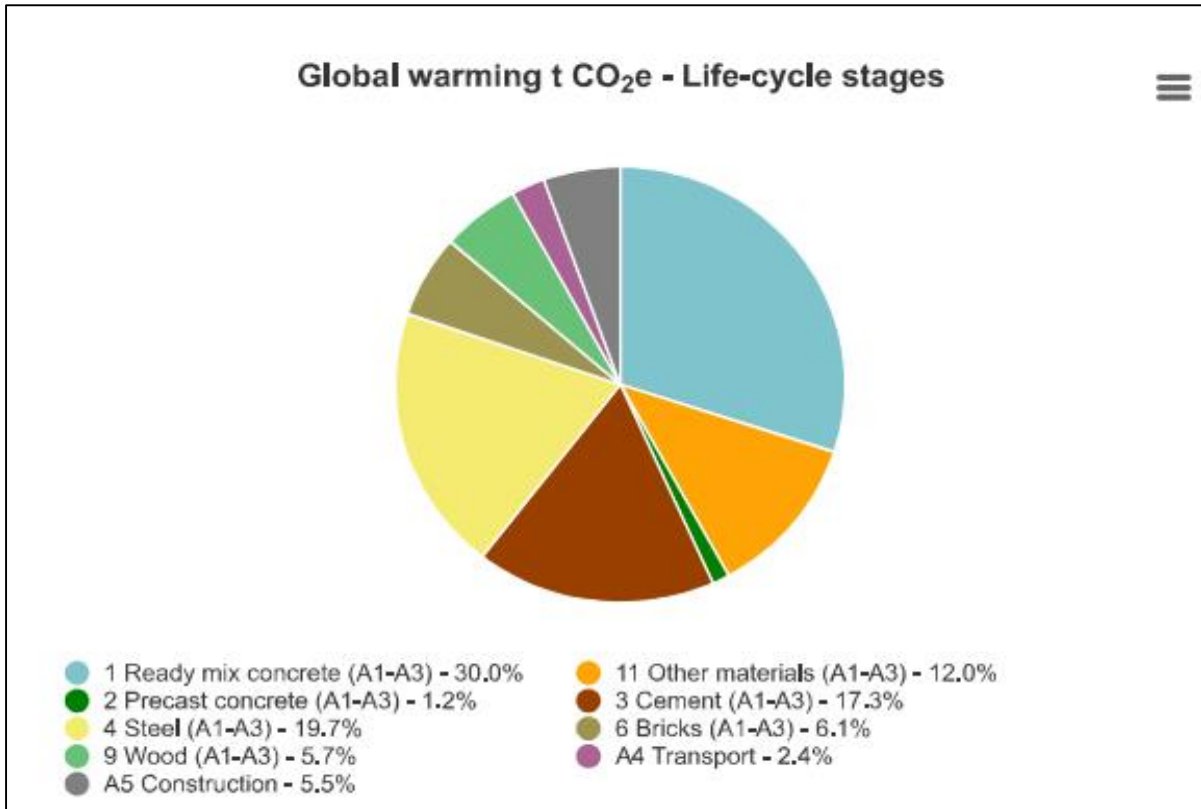
CARBON

Construction sector plays an important role in the economic sector of the country and are responsible for more than one-third of total energy uses and related GHG emissions in the society, leading to severe effects such as global warming and ozone depletion. In light of this, we have adopted a comprehensive strategy to lower emissions when developing, constructing, and maintaining urban places. Our holistic approach to integrate green construction and sustainable architecture has helped us balance between social, environment and economic aspect. We employed an integrated approach for managing emissions that supported energy-saving measures, promoted the use of clean energy alternatives, and offset emissions through afforestation and purchasing renewable energy certificates. All stakeholders, senior management, governing bodies, experts, business partners, contractors, clients, occupants and our own employees in our efforts to address greenhouse gas emission.

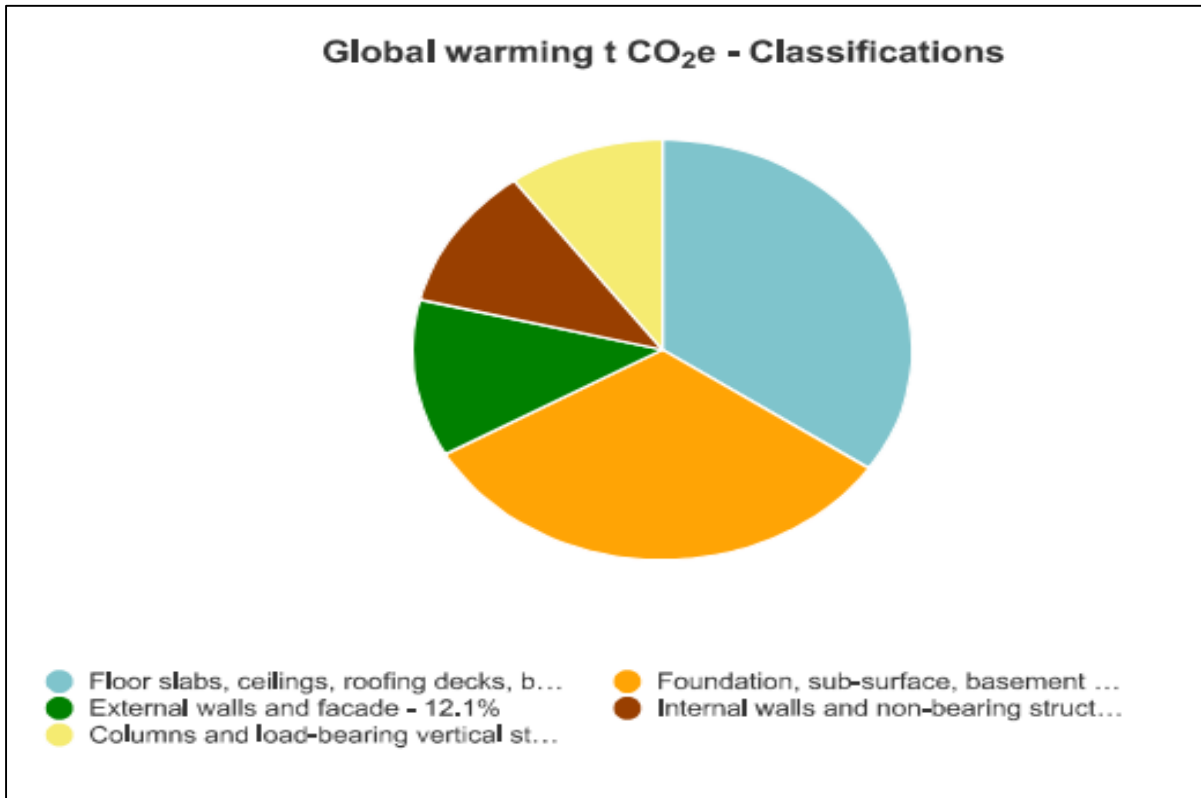
We used one Click LCA software to examine the impact of the project's materials, and the results showed that 644 tonnes of CO₂ were produced.



CO₂ 644 Tonnes CO₂e



Carbon Emissions for Different Materials



Carbon Emissions for Different structure

At BPTP, we are working to create and manage our portfolio of assets that includes all feasible strategies for fostering climate-resilient operations. We are aware of the risk that climate change poses to our commercial endeavours. We have investigated the potential effects of the physical and transitional dangers related to climate change and are putting various adaptation methods into practise. Over the next 5 to 10 years, we have established goals to significantly cut our carbon emissions, and we have created risk adaptation strategies that incorporate a range of energy efficiency and emission reduction techniques. We are working towards obtaining green building certification for our portfolio of assets, which will demonstrate that we are integrating best-in-class sustainability management practises into our daily lives.

S.No	Project	Type of Certificati on	Area (in Acre)	Status of Project	Certifying Body
1	Park Prime Sec-66, Gurugram	Silver	11.31	Pre-certified	IGBC
2	Capital city Sec-94, Noida	Platinum	28.29	Certified	IGBC
3	The Deck (Tower N) Sec-82, Faridabad	Gold	1.73	Pre-certified	IGBC
4	Discovery Park Sec-80, Faridabad	Gold	27.81	Pre-certified	IGBC
5	Park Elite Premium Sec-84, Faridabad	Green	17.74	Pre-certified	IGBC
6	Park Generation Sec-37D, Gurugram	Green	12.42	Pre-certified	IGBC
7	Park Serene Sec-37D, Gurgaon	Silver	14.03	Pre-certified	IGBC
8	Park Mansion Sec-66, Gurugram	Silver	6.66	Pre-certified	IGBC
9	Park Spacio Sec-37D, Gurugram	Green	17.83	Pre-certified	IGBC
10	DDJAY Plot Sec-81, Faridabad	Gold	10.47	Registered	IGBC
11	DDJAY Plot Sec-81, Faridabad	Green	12.86	Registered	IGBC
12	DDJAY Plot Sec-81, Faridabad	Green	13.25	Registered	IGBC
13	DDJAY Plot Sec-84, Faridabad	Silver	11.65	Registered	IGBC
14	Green Oaks Sec-70A, Gurugram	Platinum	15.56	Registered	IGBC/GRESB
15	Sales Gallery Sec-81, Faridabad	Platinum	0.276	Registered	IGBC

BIODIVERSITY AND HABITAT

In order to protect and restore natural ecosystems throughout our developments, we have established a methodical strategy after considering the potential effects of our activities.

- ❖ Environmental impact evaluations of the site prior to the start of building activity.
- ❖ Incorporating green infrastructure into the built in environment such as green roof, green garden, permeable pavements that help to filter storm water runoff, reduce heat island and provide habitat for wildlife
- ❖ Use of certified forest wood for construction reduces impact of construction on forest.
- ❖ Avoid wastewater discharge into the water stream.
- ❖ Participation in conservation efforts and partnering with organization that work to protect and restore natural habitat.

Green Oaks project has been recognized as an approved development zone at Affordable Plotted Colony under DDJAY Scheme in sector 70A, Gurgaon. The site has not been identified as habitat for any species on the threatened or endangered list of Wildlife Institute of India. The site is situated on land which is 229 m above sea level. Hence, the site elevation is higher than the maximum observed flood levels, that is, 216 m. There is not much variation in the contour of the site, i.e. 1-1.5m. As a result, there have been no inappropriate locations and considerable harm to biodiversity has been seen or reported. The site of the project was unique in that there were no existing water bodies present.



Natural topography can have a significant impact on the development footprint of a site, as it affects the amount of site disturbance that is necessary to construct a project. We plan our development projects in a manner that preserves 44% of the natural topography of the site. A successful strategy for reviving local ecosystems is tree planting.

We actively participated in tree planting initiatives for our Green Oaks project. The project incorporates 1317 number of trees throughout the entire space.

BUILDING CERTIFICATION

In 2022, BPTP has registered for GRESB rating system and IGBC Township Platinum rating for Green Oaks project which shows we are in a sustainable leadership group, and are competitive against our domestic peers.

As the world faces increasing environmental challenges, designing and building eco-friendly buildings is becoming increasingly important. Eco-friendly buildings are designed to reduce energy consumption and waste, while also providing a safe and comfortable environment for occupants.

In 2022, we participated in several third-party sustainability benchmarks for Green Oaks project - GRESB (Global Real Estate Sustainability Benchmark) and IGBC Township Platinum rating.



SOCIAL INITIATIVE AND NURTURING PEOPLE



EMPLOYEE WELFARE

The company employees are key business drivers. To enhance productivity and employee satisfaction, BPTP has facilitated the creation of a workplace culture free from unlawful discrimination based on gender, race, caste, creed, sexual orientation etc. We recognize equal employment opportunity as social responsibility. We have employed differently abled in house-keeping services, customer services, operations etc. to provide equal opportunities to enable them to perform to their potential.

BPTP has a streamlined and efficient recruitment cum -selection process to find and attract best talent, thereby creating a competitive strength and strategic advantage for the company. To attract and retain talented, skilled, and passionate people, it is important to offer a combination of factors that create a fulfilling job experience. These include competitive remuneration, training and development, career progression, work culture and environment and initiatives for employee health and wellness.



COMPETITIVE RENUMERATION

BPTP Group aims to maintain competitive remuneration packages in order to attract and retain employees. It constantly reviews salary packages to ensure their competitiveness against industry benchmarks. Opportunities for promotion, advancement and higher remuneration are provided based on merit and annual performance appraisals allow employees to receive performance reviews and communicate openly with their supervisors.

EMPLOYEE APPRAISAL

Employee engagement and appraisal are essential components of a successful workplace. Employee engagement activities improve the business by fostering an informed, active, and productive work environment. It also aids in the achievement of strategic objectives at all levels within the organization. BPTP evaluate our employee workforce performance through regular appraisal that runs from April to March every year.

TRAINING AND DEVELOPMENT

We firmly believe in developing and nurturing our employees to the fullest which will ultimately help the Trust attain its business goals and deliver value to its stakeholders. Employees are offered opportunities to participate in learning and development programmes. The Manager provides dialogues and annual appraisals to communicate strengths and gaps in employees' performance and identify training needs.



Average Hours spent per FTE on Training and Development is 03 hrs.

Average money spend per FTE on Training and Development is INR 1000

PARENTAL LEAVE

As per BPTP parental leave policy, staff members are entitled to parental leave.

FLEXIBLE WORKING HOURS AND WORK FROM HOME

Depending on the circumstances, employees may avail flexible scheduling thrice and one work from home options in a month. Working mothers are also given special consideration.

CHILDCARE FACILITIES

We have tie ups with third parties to provide childcare facilities to all the employees of our organization. These crèche facilities are located close to our offices.

NOTICE PERIOD

All the full time employees of BPTP are required to serve minimum notice period of 3 months from the date of written intimation of resignation to the organization.

TALENT ACQUISITION & DEVELOPMENT

Initiative	Description
New Age Learning Measures	The Learning Agenda for associates at BPTP is approached with a blend of in-person and virtual learning solutions. With time, the focus on virtual learning and eLearning has increased as compared to traditional classroom training methods.
Top Talent Development & Executive Coaching	Development of top talent starts with formation of their Individual Development plan wherein the areas of development are used to formulate learning solutions that may be unique to each individual or a group of individuals. Learning solutions cater to their real, on-ground development needs as well as futuristic needs which are taken care of by means of leadership connect sessions, in-house learning interventions and Executive Coaching for top leadership

EMPLOYEE BENEFIT INITIATIVES

Initiative	Description
Employee engagement activities	Various cultural and annual employee engagement activities like team building activities, coaching, learning, industry-related webinars to fulfill well-being, company culture, training and development, and recognition
Internal Mobility across roles and departments	We encourage our associates to explore new roles and career paths within BPTP. Internal mobility continues to be a priority area for us and we have some exceptional

	examples of leaders who have grown from within our own talent pool.
Awareness webinars and training programs on health and safety	Various webinars and offline programs for the employees are arranged by renowned personalities to make aware them of the importance of self-care & well-being.
Crèche Policy	The Policy facilitates transition of associates back to their roles more smoothly by reducing the parental anxiety of their children and helps associates carry on with their career seamlessly.
Meritocracy in Promotions	<p>The promotions are purely on a merit basis after the proper structures process, without prioritizing gender, age, religion or caste.</p> <p>Women associates coming back from maternity leave who are due for promotion are not differentiated and are promoted purely on merit basis.</p>
Prevention of Sexual Harassment at Workplace policy (POSH)	All our employees are sensitized to the policy through training. We strive to make our offices safe for women to work by ensuring that there are no breaches of the policy on POSH.

EQUITY, DIVERSITY AND INCLUSION

As an employer, we support and boost morale, build team spirit, and create a more positive environment.

The BPTP Green Oak develops strategies and policies that promote diversity, inclusion and equity to ensure that all employees are treated with respect and have access to the same opportunities regardless of their gender, race, ethnicity, religion or any other factor.

In order to achieve this objective, we are focused on creating an inclusive environment where everyone feels welcome and valued through following key actions:

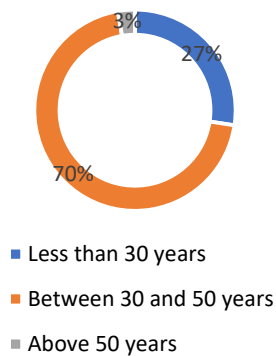
- ❖ Equal access to training and development opportunities for all employees to upskill, reskill and explore professional interests to support their growth and learning.
- ❖ Targeting fair hiring practices and policies. Promoting a 50:50 gender diversity target minimum 50% women and 50% men.
- ❖ Supporting health and well-being of all employees through personalised counselling services, full body check-up and physical safety protocols at our office locations.
- ❖ Fostering an open dialogue about diversity in the workplace and creating a culture of respect for all.
- ❖ Promoting Flexible working hours for both men and women within our organization.



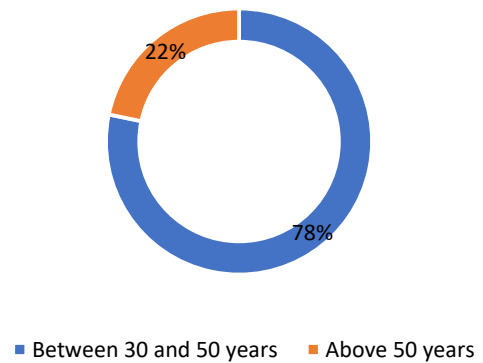
EMPLOYEE DATA

Reporting Period	2020-21	2021-22	2022-23
A. Our Workforce Details			
Number of Employees (Head Count/FTE)			
Permanent Employees	468	478	591
Other Than Permanent	230	248	256
Number of Permanent Employees by Gender			
Female	45	53	73
Male	423	425	518
Number of Permanent Employees by Age			
Less than 30 years	59	61	72
Between 30 and 50 years	355	367	454
Above 50 years	54	50	65
Number of Permanent Employees by Management Level			
Senior Level	32	37	46
Middle Level	138	157	199
Junior Level	298	284	346
Number of Permanent Employees by Nationality			
Indian	468	478	591
International	Nil	Nil	Nil
Number of Permanent Employees with specialities			
Differently Abled	Nil	Nil	1

Diversity of Female Employees by Age



Diversity of Female Governance by Age



Reporting Period	2020-21	2021-22	2022-23
B. New Hiring Details in the reporting year			
Number of Hiring (Head Count/FTE)			
Internal Movement	3	Nil	2
External Hiring	72	126	180
Number of External Hiring by Gender			
Female	18	23	33
Male	54	103	147
Number of External Hiring by Age			
Less than 30 years	30	24	46
Between 30 and 50 years	93	47	128
Above 50 years	3	1	6
Number of External Hiring by Management Level			
Senior Level	Nil	8	11
Middle Level	18	46	57
Junior Level	54	72	112
Number of Permanent Employees by Nationality			
Indian	468	478	591
International	Nil	Nil	Nil
Number of Permanent Employees with specialities			
Differently Abled	Nil	Nil	1
C. Annual attrition			
Voluntary	72	67	110
Voluntary Attrition in Age Group			
Less than 30 years	14	13	16
Between 30 and 50 years	54	50	91
Above 50 years	4	4	3
Voluntary Attrition in Management Level			
Senior Level	6	3	2
Middle Level	20	20	36
Junior Level	46	44	72
Voluntary Attrition in Gender			
Male	61	54	96
Female	11	13	14
D. Gender Diversity			
Permanent Female Workforce	45	53	73
Permanent Female Workforce in different Department			
Non-Construction Department	15	22	30
Revenue Department	30	31	43
Permanent Female Workforce by Age			

Less than 30 years		8	15	20
Between 30 and 50 years		37	38	51
Above 50 years		Nil	Nil	2
Permanent Female Workforce by Age				
Senior Level		Nil	3	5
Middle Level		13	8	18
Junior Level		32	42	50
E. Employee Joining Post Parental Leave				
Male Employer	Joined	NA	NA	NA
	Retained	NA	NA	NA
Female Employee	Joined	NA	NA	NA
	Retained	NA	NA	2
F. Gender Pay Parity (%)				
Senior Level		5	0	7
Middle Level		5	11	10
Junior Level		17	12	16

HEALTH & WELLBEING

BPTP ensures commitment to all the employees, vendors and customers (including tenants) who provide services to the firm for promoting human rights and ensuring the employee health and wellbeing at the green oak.

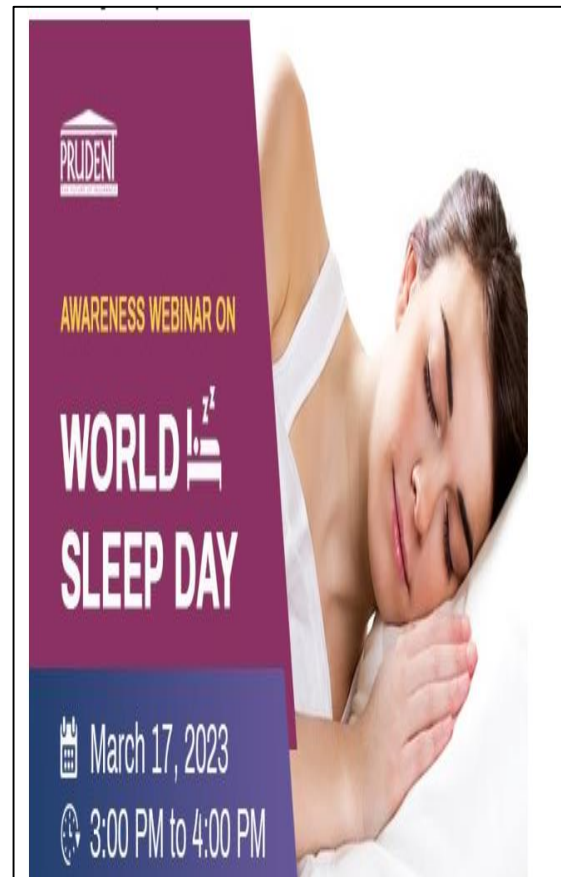
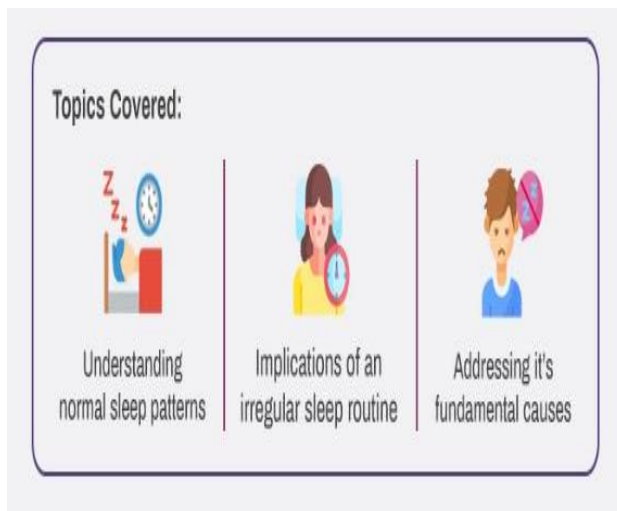
- ❖ - **We** understand the importance of physical and mental wellbeing of our employees and aims to support them with various incentives.
- ❖ - **The** wellbeing of all our people has always been important. We maintain a healthy and safe working place for all our employees, tenants and vendors and monitor their health and injuries.
- ❖ - **We** started promoting flexible work hours for our office staff and customer support staff.
- ❖ - **We** conduct staff sentiment survey on regular basis and complete body check in every six month



In addition to the aforementioned, employees were invited to attend a number of seminars given by guest speakers and wellbeing sessions covering a variety of topics for people to manage their own mental health and the significance of maintaining a supportive workplace environment, acknowledging the additional stress people are going through.

AWARENESS WEBINAR ON WORLD SLEEP DAY

Organized an enlightening webinar on World Sleep Day about the importance of a healthy sleep schedule with Dr. Satish Ramaiah, a sleep disorders specialist, on March 17, 2023, from 3:00 PM to 4:00 PM.



Speaker:

Dr. Satish Ramaiah

Director, People Tree Maarga



Dr. Satish Ramaiah, accredited as a specialist in liaison psychiatry by the Royal College of Psychiatrists in the United Kingdom, holds over two decades of experience in various sub-specialists of psychiatry with advance training in addiction and sleep disorders from the University of Leeds and Edinburgh in the United Kingdom, respectively. He's also a published author with studies in the field of substance abuse, learning difficulties, and sleep disorders.

AWARENESS WEBINAR ON SELF CARE

Organized an engaging session with Dr. Sukhmeet K. Kalsi, Productivity and Performance Coach, to understand the underlying importance of prioritizing one's self-care journey over and above all.

Topics Covered:

-  Distinguish between self-care and overindulgence
-  Ways to practice self-care effectively

Speaker:
Dr. Sukhmeet K. Kalsi
Productivity and Performance Coach

With over two decades of experience, Dr. Sukhmeet K. Kalsi specialises in supporting individuals to unlock their potential and achieve developmental goals resulting in achieving organisational goals. She is neurolinguistic programming (NLP) trainer, ICF PCC coach, and certified outbound facili-trainer.



AWARENESS WEBINAR ON SELF-CARE

 **February 24, 2023**
 **3:00 PM to 4:00 PM**



CUSTOMER SATISFACTION

From individuals to businesses, BPTP serve a wide range of clients and cater to each individual to make sure they ha've a fantastic experience while staying secure and healthy.

Respecting and protecting the personal data of our customers is of utmost importance. Our customer interaction is driven by our desire to always improve the customer experience. While working to find solutions for our clients' concerns, our operations aim to create world-class urban environments. We follow a customer satisfaction policy that calls for the following in order to raise customer happiness and engagement:

- ❖ Customer comments, inquiries, and complaints are addressed promptly, openly, impartially, and fairly while maintaining complete confidentiality.
- ❖ Customising our products to meet the demands and expectations of customers.
- ❖ Regular training to our customer executive on how to respond to feedback, inquiries, and complaints from customers as well as how to effectively meet their expectations and take the required corrective and preventive action.
- ❖ Client concerns are handled by a committed group of qualified customer care staff.

To cater to the tenants and customers, we at BPTP ensure that all our buildings are equipped with early fire detection alarm systems, along with a public address system. Apart from the inbuilt fire safety systems, we have a dedicated fire station with water tanks. Mock fire drills are conducted in association with the local authorities for the tenants to sensitize them about the procedures of an emergency evacuation. These fire drills are conducted in coordination with the asset managers as well as with prior intimation to the tenants. The fire safety management also includes training of the facility management staff, including refresher training on special equipment operations.



In order to continually enhance our products and services, we will continue to collect input from our customers, both tenants and occupiers. We have advanced from a model-based customer satisfaction approach to Net Promoter Score (NPS) methodology. For a complete view of our clients' perceptions, we deploy top-down NPS techniques. For our rental properties, a tenant satisfaction survey was done in FY 2022–2023, and the results showed an NPS of 50.

HEALTH & SAFETY

BTPP is focused on the implementation of Health, Safety and Environment (HSE) policy and Safety Management System (SMS).



Across all properties, we ensure a healthy and safe environment for our workers, contractors, employees and visitors through continuous surveys. We are committed to comply with all the applicable legislative and other requirements. By taking the appropriate actions, like implementing safety rules, conducting frequent safety inspections, and giving safety training, we are building a safe and healthy workplace. To achieve highest standard of safety, we have the following measures in place:

- ❖ Visible and felt leadership.
- ❖ All levels of management (senior, middle and lower) are committed to implementation and compliance with the Safety.
- ❖ Management System
- ❖ Communicating the importance of HSE considerations in all business decisions.
- ❖ Promoting positive HSE behaviours continuously.
- ❖ Leadership involvement in audits and inspections.
- ❖ Recognizing and celebrating employees' contributions toward ensuring safety of their colleagues.



Furthermore, we make sure that all the construction workforce have access to the appropriate protective equipment at work and that they are aware of the risks associated with their work. We use GreenPro certified products from Ekam Eco Solutions to manage the complete process of housekeeping and daily maintenance at our office. For the protection of our employees, we offer an emergency alarm, first-aid kit and an emergency ambulance available 24hrs at our site. Additionally, we strive to create an environment free from discrimination and harassment.

BASIC FACILITIES FOR CONSTRUCTIONAL WORKFORCE

Adhering to health and safety standards is essential for any construction site. The right facilities must be in place to ensure the safety of the workforce and the quality of the work being done. Additionally, building site regulations must be followed to ensure that all workers are aware of their rights and responsibilities while onsite. Green Oaks provides the following facilities to the construction workforce:



Adequate Housing Facility

Adequate housing facilities are essential for construction workers, as they provide a safe and comfortable environment to live in during their work. It is important to provide quality housing

to their employees to attract and retain skilled workers, which is essential for any construction project.

Hygienic Toilets and Bathrooms

Workers health is a major concern for any contractor, and having access to clean, hygienic toilets and bathrooms is essential. Poor hygiene on construction sites can lead to the spread of disease, while a lack of sanitation can also cause discomfort. Because of this reason, BPTP (the developer) has provided the workers with toilets and bathroom facilities that are cleaned and up to the highest standards of hygiene.

First-Aid and emergency facilities

Construction workplace safety is a critical issue for our project. Green Oaks ensure that the workers are provided with first-aid and emergency facilities in order to prevent injuries or fatalities. We also provide workplace safety training, safety tips and offering emergency services to protect our employees from potential risks on the job site.

Clean Drinking Water

Providing access to clean drinking water for the construction workforce is critical for their health and safety. It helps maintain productivity and morale by ensuring that workers have enough hydration throughout the day. Clean drinking water is also essential for preventing the spread of disease and illness in construction sites.

Adequate Illumination Levels

Adequate illumination in the workplace is essential for ensuring the safety and efficiency of workers. Proper lighting design and levels can help reduce fatigue, improve concentration, and prevent accidents.

Personal Protective Equipment

Personal Protective Equipment (PPE) is a vital part of any construction site. It is essential to provide workers with the right type of equipment to protect them from potential hazards on the job. PPE includes items such as hard hats, safety glasses, protective gloves and boots, and other specialized clothing or gear that can help protect workers from falls, flying objects, electrical shocks, or exposure to hazardous materials. The use of PPE helps reduce the risk of injury or illness for construction workers and ensures that they are working in a safe environment. Also, there is a proper workshop for employers to educate workers on the proper use and maintenance of PPE so that they can be properly protected while on the job.

Creche Facility

Creche facilities are a vital part of the construction industry. They provide a safe and secure environment for children of construction workers, allowing them to have access to proper childcare while their parents are at work. This is especially important for the safety and well-being of construction workers, as they can be away from home for long periods of time due to their job commitments.

Labour Practices

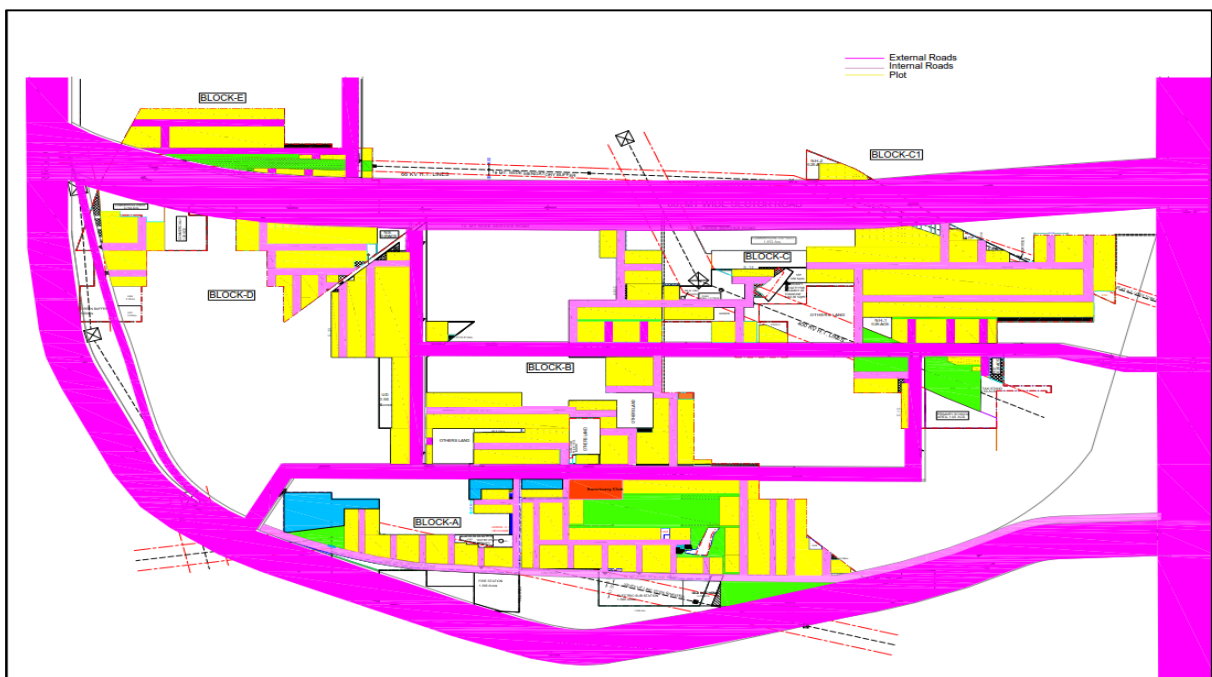
We align our labor standards to the Company's core values, International Labor Organization's Declaration on Fundamental Principles and Rights at Work and other international conventions. BPTP strictly prohibits the use of child labor or forced labor, including bonded labor, slavery and human trafficking, in our offices, branch offices and project sites and requires our suppliers and partners to prohibit the same in their operations.



TRANSPORTATION PLANNING

Transportation planning is a process that involves the analysis, design, and implementation of transportation systems to improve mobility and accessibility. It has become increasingly important as townships and cities across the world strive to improve their quality of life through better public transport options. It focuses on providing safe and efficient transportation solutions for citizens while also taking into account environmental impacts. Its benefits include improved access to jobs and services, reduced traffic congestion, cleaner air quality, increased economic development opportunities and improved public health outcomes.

BPTP aims to provide a multimodal transportation network that connects people, places and goods in a safe and resilient manner by providing effective and affordable transportation choices that are supportive of healthy communities, provide access to jobs and services, and promote a sustainable and competitive township.



The project has proposed a long-term transportation plan for controlling the future traffic and vehicular emissions and also helps to reduce costs, increase efficiency, and improve environmental sustainability. These best practices adopted by BPTP to incorporate public transport facilities within the township and reduce congestion includes:

UNDERSTAND EXISTING SERVICE QUALITY TO INFORM UPGRADE DECISIONS:

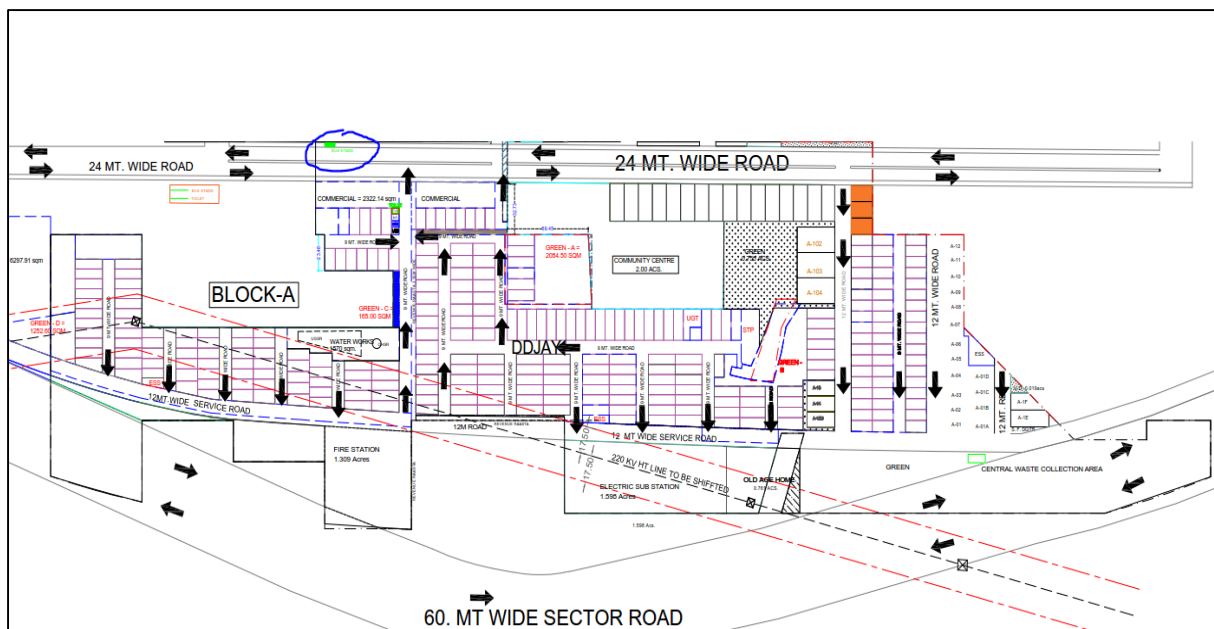
This process involves analysing the current traffic patterns and predicting future traffic volumes to ensure that the existing infrastructure can accommodate the projected increase in traffic. It is also important to understand how different factors, such as weather, population growth, and economic conditions, may affect traffic volumes in order to plan for future infrastructure needs.

INVESTMENT IN FUTURE TRANSPORT

Multimodal integration allows a hassle-free transfer between different modes of transport and encourages use of public transport. The project has proposed an two electric shuttle service, 10 electric rickshaw service and 10 electric scooter service from the township to cater atleast 5% of the people of the township to the bus stand, metro station, railway station or any other short distance travel.

DEDICATED BUS LANES AND EASY ACCESS TO BUS STOP

Building dedicated bus lanes, frequent bus service, Improved bus shelters and surrounding facilities facilitates occupants to use public transport. Keeping this in mind, BPTP provides two electric bus service as per the latest emission norms in the next five years. Based on the occupancy, the project will add number of buses to reach all the points of the township.



IMPROVED CONNECTIVITY THROUGH INTERCONNECTED ROAD AND STREET NETWORKS

Green Oaks project has 9m and 12 m wide paved service roads. Out of the same road width, there is 1.5m pedestrian road on both sides. The project has proposed one side (left side) of the road as bicycle lane for riding bicycles and the other side as pedestrian road for walking. There are electric poles with LEDs of 70W on both the sides of the street.

PROVISION OF DEDICATED PEDESTRIAN AND BICYCLE LANE



The project incorporates pedestrian and cycling infrastructure in such a way that it intersects each other, and occupants can move easily from one point to another. Also, the project incorporates bicycle parking in public spaces. A reflective plastic cones will be proposed to separate the bicycle lane with vehicular traffic or pedestrian's lane.

EV CHARGING STATION



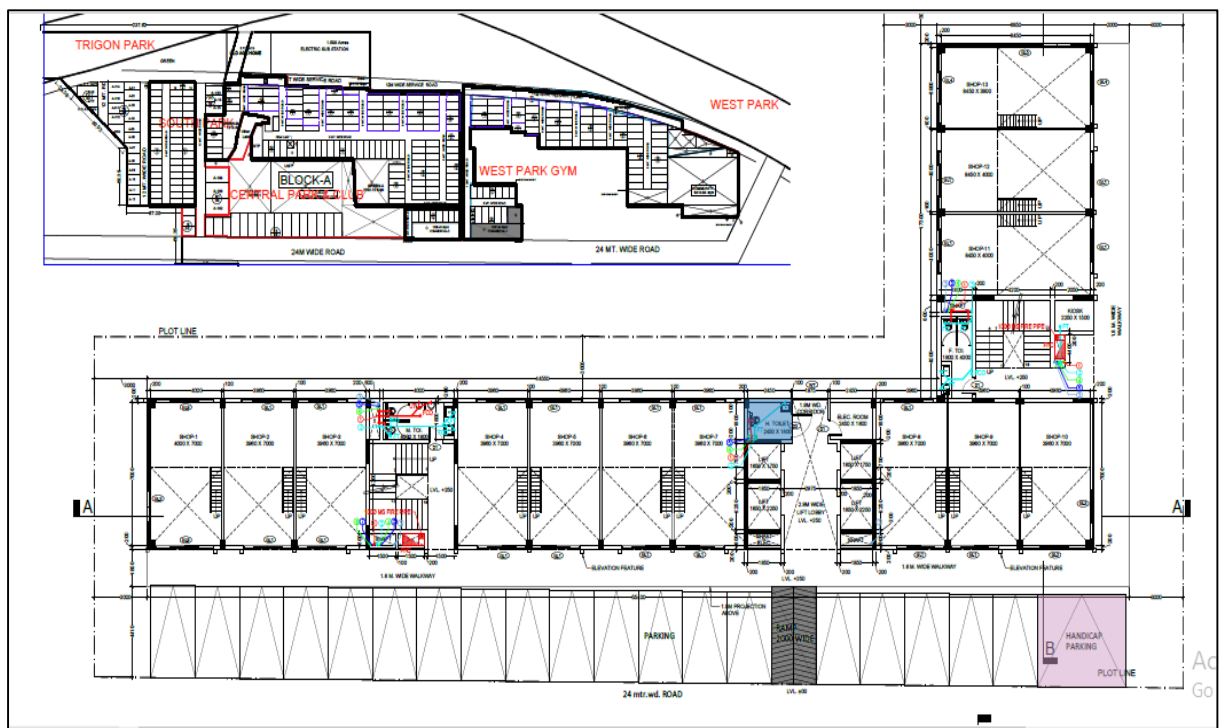
The project proposed 20 car charging points within the township to encourage occupants to purchase and use Electric vehicles. Based on the occupancy, the project will add number of charging points in future.

INCLUSIVE INFRASTRUCTURE



Designing disability friendly buildings and structures is an important part of creating an inclusive environment for differently abled people. This includes providing ramps, elevators, handrails, wider doorways and corridors, proper lighting, tactile paving etc. These best practices can help in creating a more disability-friendly environment by ensuring that the design of buildings and structures takes into account the needs of people with disabilities.

Green Oaks followed the responsive design guidelines for differently abled people to ensure that the facilities are safe and accessible for all. The project also provides dedicated space for car parking closer to the entrance of the building and differently-abled toilet in the commercial building.



GRI CONTENT INDEX

Statement of Use	Green Oaks project has reported the information cited in this GRI Content Index for the period of 1 st January 2022 to 31 st December 2022 with reference to the GRI Standards.
GRI 1 used	GRI 1: Foundation 2021

GRI STANDARD	DISCLOSURE	DISCLOSURE TITLE	REPORT REFERENCE	PAGE NO.	OMISSIONS
GENERAL DISCLOSURES					
GRI 2	ORGANIZATION AND ITS REPORTING PRACTICES				
GENERAL DISCLOSURE 2021	2-1	Organizational Details	About this Report	4	-
	2-2	Entities included in the organization's sustainability reporting			-
	2-3	Reporting period, frequency and contact point			-
	2-4	Restatements of information			There is no restatement of information as this is our first sustainability report
	2-5	External assurance			We do not undergo for external assurance

ACTIVITIES and WORKERS				
2-6-a	Organizational activities	Corporate Overview	6	
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2-6-c	Other businesses relationship			
2-7	Information on employees	Equity, Diversity and Inclusion	60	
2-8	Information on other workers			
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2-11	Chair of highest governance body			
2-12	Role of the highest governance body related to sustainability			
2-13	Delegation of responsibility for managing impacts			
2-14	Role of the highest governance body in sustainability reporting			

	2-15	Conflicts of interest	Initiatives		
	2-16	Communication of critical concerns	Corporate Governance	16-17	
	2-17	Collective knowledge of the highest governance body			
	2-18	Evaluation of the performance of the highest governance body			
	2-19	Remuneration policies	Employee Engagement	55-56	
	2-20	Process to determine the remuneration	Corporate Governance	17	
	2-21	Annual total compensation ratio			We choose not to disclose as we reward based on meritocracy
	STRATEGY, POLICIES and PRACTICES				
	2-22	Statement from highest governance body on	A Message from Chairman and MD	5	

		sustainable development			
	2-23	Policy commitments	Ethics and Business Conduct https://www.bptp.com/page/environment_policy https://www.bptp.com/page/commitments	20-21	
	2-24	Embedding policy commitments	https://www.bptp.com/page/environment_policy https://www.bptp.com/page/commitments		
	2-25	Grievance Mechanism	Ongoing		
	2-26	Mechanisms for seeking advice and raising concerns	Ongoing		
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	2-28	Membership associations	Stakeholder Engagement	19	
	STAKEHOLDER ENGAGEMENT				

	2-29	Approach to stakeholder engagement	Stakeholder Engagement		
	2-30	Collective bargaining agreements			Zero employees on collective bargaining agreements
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		Own Disclosure-		27	
	GRI: LAND USE PLANNING				
	3-3	Management Disclosure	Land-Use Planning	28-32	
		Own Disclosure-			
	GRI 302: ENERGY 2016				
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	302-2	Energy consumption outside of the organization			We are reporting for Green Oaks project only
	302-3	Energy intensity		35	
	GRI 305: EMISSIONS 2016				
	3-3	Management Disclosure	Towards Net Zero Carbon	50-51	
	305-4	GHG emissions intensity		50-51	

	305-5	Reduction of GHG emissions		52	
GRI 304: BIODIVERSITY 2016					
	3-3	Management of material topics	Biodiversity & Habitat	53	
	304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas			
	304-2	Significant impacts of activities, products and services on biodiversity			
GRI 306: WASTE 2020					
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GRI 301: MATERIALS 2016					
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GRI 403: OCCUPATIONAL HEALTH AND SAFETY 2018					
GRI 416: CUSTOMER HEALTH AND SAFETY 2016					
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	403-6	Promotion of worker health		65-66	
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	3-3	Management disclosure	Equity, Diversity and Inclusion	60	
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GRI: REPORTING & RATING					
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		Own Disclosure- Facilities provided	Inclusive Infrastruct ure		
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